



# WINNIPEG

# '19

SEPTEMBER  
22-25

PROFESSIONAL DEVELOPMENT CONFERENCE



REGISTER JULY 1-AUG 19 2019  
AND SAVE UP TO \$105

LEARN FROM  
THE PAST



EMBRACE THE  
PRESENT



SHAPE THE  
FUTURE



REGISTER BEFORE JUNE 30, 2019  
AND SAVE UP TO \$205



# SCHEDULE OF EVENTS

SEPTEMBER 2019

## WEDNESDAY SEPT. 18 & THURSDAY SEPT. 19

8:00 am – 5:00 pm Consulting Skills for the OH&S Professional  
Assessing OHS Training Needs & Options  
Essential Value of OHS Management Systems

## FRIDAY SEPT. 20 & SATURDAY SEPT. 21

8:00 am – 5:00 pm Applied Risk Communications for OHSE Practitioners  
Project Management for the Health & Safety Professional  
Essentials of Risk Management for OHSE Practitioners  
Board of Directors Meeting

## SUNDAY SEPTEMBER 22

8:00 am – 6:30 pm Registration Open for all Delegates  
9:00 am – 1:00 pm National Leadership Team Meeting  
– *by invitation*  
12:00 pm – 1:00 pm First Timer Luncheon  
1:00 pm – 4:30 pm Workshops A, B and C  
4:45 pm – 6:00 pm Opening Ceremonies & Keynote Presentation – *Mike Downie*  
6:00 pm – 7:30 pm Exhibitor Welcome Reception  
7:30 pm – 8:30 pm Regional Receptions

## MONDAY SEPTEMBER 23

6:30 am – 5:00 pm Registration Open  
7:00 am – 8:00 am Group Breakfast in Exhibit Hall  
8:00 am – 9:45 am Keynote Presentation  
– *Carol Cambridge*  
9:45 am – 10:45 am Networking Break in Exhibit Hall  
10:45 am – 12:00 pm **Concurrent Sessions #1**  
12:00 pm – 1:30 pm Product Theatre & Human Library  
12:00 pm – 12:45 pm 1<sup>st</sup> Lunch Seating, Exhibit Time  
12:45 pm – 1:30 pm 2<sup>nd</sup> Lunch Seating, Exhibit Time  
1:30 pm – 2:45 pm Workshops D & E  
**Concurrent Sessions #2**  
2:45 pm – 3:15 pm Networking Break in Exhibit Hall  
3:15 pm – 4:30 pm Workshops D & E (*cont'd*)  
3:15 pm – 4:30 pm **Concurrent Sessions #3**  
6:00 pm – 10:00 pm CSSE's Manitoba Social  
(*additional registration required*)

## TUESDAY SEPTEMBER 24

7:00 am – 5:30 pm Registration Open  
7:15 am – 8:15 am Group Breakfast in Exhibit Hall  
8:30 am – 10:00 am Awards & Keynote Presentation – *Nora Young*  
10:00 am – 11:00 am Networking Break in Exhibit Hall  
11:15 am – 12:30 pm **Concurrent Sessions #4**  
12:30 pm – 2:00 pm Product Theatre & Human Library  
12:30 pm – 1:15 pm 1<sup>st</sup> Lunch Seating, Exhibit Time  
1:15 pm – 2:00 pm 2<sup>nd</sup> Lunch Seating, Exhibit Time  
2:00 pm – 3:15 pm Workshops F & G  
**Concurrent Sessions #5**  
3:15 pm – 3:45 pm Networking Break in Exhibit Hall  
3:45 pm – 5:00 pm Workshops F & G (*cont'd*)  
**Concurrent Sessions #6**  
5:15 pm – 6:30 pm CHSC & Professional Member Reception  
– *by invitation only*  
6:30 pm Evening on own

## WEDNESDAY SEPTEMBER 25

7:30 am – 11:00 am Registration Open  
8:00 am – 9:15 am Breakfast & Annual General Meeting  
9:30 am – 10:45 am **Concurrent Sessions #7**  
11:00 am – 12:00 pm Keynote Presentation – *David Usher*  
& Closing Ceremonies  
6:00 pm – 11:00 pm 2019 Safetys Gala  
(*separate registration required*)

## THURSDAY SEPT. 26 & FRIDAY SEPT. 27

8:00 am – 5:00 pm Legal Obligations & Liabilities of the OHSE Professional  
Measurement & Evaluation of OHS Performance  
Developing Effective OHSE Training Courses



# MESSAGE FROM PRESIDENT

# & CONFERENCE CHAIR

Each year Occupational Health and Safety (OHS) practitioners gather at the **CSSE's professional development conference** to challenge their thinking, enhance their effectiveness on the job, and develop influential partnerships with other health and safety colleagues from around the world! This year's conference is being held in **Winnipeg, Manitoba** from **September 22-25, 2019**. This is Canada's "must attend" safety event!

"Learn from the Past | Embrace the Present | Shape the Future" is the theme for 2019. National and international speakers were selected to bring their knowledge and expertise to this year's conference. Sessions are designed to expand your knowledge and provide practical insights on emerging issues. Our goal for the 2019 conference is to be the best professional development event you attend this year.

## WE ARE PLEASED TO ANNOUNCE NEW INITIATIVES TO INCREASE THE VALUE OF ATTENDING THE CONFERENCE:

- **AGRICULTURAL STREAM** - a series of workshops on Sunday and Monday focused on health and safety in the agricultural industry
- **PRESIDENTIAL STREAM** - join me, Trevor Johnson, and guests as we discuss regulation of the profession, value of global partnerships and sustainability
- **HUMAN LIBRARY** - browse the extensive library of delegates willing to share their time and reserve
- **THE SAFTEYS GALA** - A celebration of workplace safety

We are excited to announce four powerful keynote sessions, an expanded program of 7 half-day workshops and 34 concurrent sessions delivered by subject matter experts making this an educational and networking opportunity you won't want to miss!

## HIGHLIGHTS OF THIS YEAR'S KEYNOTE SPEAKERS, CHOSEN TO TEACH AND INSPIRE, INCLUDE:

### MIKE DOWNIE

Inspiring Canadians to walk a path of reconciliation and help bring together indigenous and non-indigenous people.

### CAROL CAMBRIDGE

Helping people and organizations stay safe by being prepared and taking action from a place of strength rather than from a place of fear.

### NORA YOUNG

Helping audiences understand trends in social media, big data, wearable tech and more, while showing them how to better protect their privacy in our increasingly digital world.

### DAVID USHER

Defining the path that companies and institutions can follow to reboot their creativity in this brave new world of disruptive change.

Each session was carefully chosen to provide information, tools, and resources supporting delegates in all stages of their career development as leaders shaping the future of OHS. Session topics range from safety leadership, training, and culture, to safety management systems - and beyond.

Take advantage of the tremendous opportunity to improve your skills and enhance your effectiveness as an OHS practitioner by taking one or more of the nine CSSE professional development courses offered before and after the conference.

The interactive and engaging nature of CSSE's Professional Development Conference attracts leading occupational health and safety practitioners, such as yourself, from around the world. Join us in Winnipeg and experience a top-notch program, valuable professional development opportunities, and engaging peer networking.

## THIS IS THE "MUST ATTEND" PROFESSIONAL DEVELOPMENT EVENT OF THE YEAR!

Take advantage of our **Super Early Bird** savings programs tailored to save you and your organization money.



**Trevor Johnson,**  
President



# REGISTER TODAY!



**Paul Westcott,**  
Conference Chair

## KEYNOTE SPEAKERS

PDC 2019

**SUNDAY, SEPTEMBER 22** | 4:45 PM – 6:00 PM

Mike Downie is co-founder of the Gord Downie & Chanie Wenjack Fund, which aims to inspire Canadians to walk a path of reconciliation and help bring together Indigenous and non-Indigenous people.

A celebrated storyteller, Mike takes his audience on a ride that explores how our stories define us as individuals and as a nation. Mike shares memories of growing up in a small town outside Kingston with his brother, celebrated musician Gord Downie. Although the two would have very different careers, at the heart of it, they were both storytellers. "It's my hope that in hearing our story, you recognize the beauty and power in your own, and how the intersections of our stories are what frame the experience and future of a country."

After Mike first heard the unforgettable story of Chanie Wenjack—an Ojibway boy who died while running away from his residential school—he shared the story with his brother, and the two vowed to find a way to tell it to the world. The result was their multi-media project Secret Path, consisting of a music album, a graphic novel (by Jeff Lemire), and an animated film that has captured the hearts and minds of Canadians across the country. "Gord and I spent our lives learning, again and again, the power in a story, anyone's story."

Mike is a writer, director, and producer of numerous award-winning documentaries. He recently won a Canadian Screen Award (CSA), the prestigious Donald Brittain Award for Best Social/Political Documentary, for Secret Path. He is also a CSA winner for Best Science Documentary for Invasion of the Brain Snatchers. He received a nomination for the Allan King Award for Excellence in Documentary from the Director's Guild of Canada for his film, One Ocean. He also won a Gemini Award for his film, The Hockey Nomad.

Before his career in film and television, Mike worked as a deep shaft miner in Northern Ontario; a medical researcher at McGill University; a junior economist in Toronto; and a windsurfing instructor in the US Virgin Islands. He holds a Bachelor of Science with Honours from Queen's University, and an MBA from York University's Schulich School of Business.



**Mike Downie**

Co-Creator, Secret Path,  
Documentary Filmmaker



## KEYNOTE SPEAKERS

PDC 2019

**MONDAY, SEPTEMBER 23** | 8:00 AM – 9:45 AM

### Active Shooter: Crisis at Work

In an active shooter scenario, your employees have only seconds to make a decision! You and your workplace can be prepared. In the midst of panic and chaos anyone can play an integral role in mitigating the impacts of an active shooter situation.

Active Shooter situations are unpredictable, evolve quickly, and are over within minutes. This interactive program answers your questions and concerns, calms your fears, trains your brain to respond to an active shooter situation, and gives you the information you need to take back to your employees.

Carol Cambridge is CEO of The Stay Safe Project, an international conference speaker and recognized authority on workplace violence. She is on a mission to help people and organizations stay safe by being prepared and taking action from a place of strength not from a place of fear. Carol is a Canadian currently residing in Glendale, Arizona. Her career began as a communication specialist in emergency services and disaster preparedness with a Canadian Law Enforcement Agency.

Today, 25 years later, Carol has taught over a quarter of a million people how to make good decisions. Through years of studying adult learning, she is able to reach and connect with any audience. This is evident by the many companies and associations that bring Carol back as a repeat presenter. She is a trusted source by associations and corporations for delivering a powerful message that inspires immediate action.

Carol's experience through numerous crisis has shown that prevention and early intervention are necessary and non-negotiable, to ensure a safe workplace. No one understands more than she that in these times, it is not if but when an emergency arises. In her words "preparation is what will be the difference in those outcomes."

Highly profiled for her expertise, she is constantly sought by media for comments when workplace shootings and tragedies occur. Carol has been interviewed by: ABC, NBC, USA Today, CBC, and News Channel Asia in Singapore.



**Carol Cambridge**

CEO - The Stay Safe Project,  
International Speaker &  
Authority on Workplace Violence

**SPONSORED BY:**



## KEYNOTE SPEAKERS

PDC 2019

### TUESDAY, SEPTEMBER 24 | 8:30 AM – 10:00 AM

Nora Young is an informed and ideal guide for anyone looking to examine—and plan for—the ever-changing high-tech landscape; she helps audiences understand trends in social media, big data, wearable tech and more, while showing them how to better protect their privacy in our increasingly digital world. The host and creator of Spark on CBC Radio, and the author of *The Virtual Self*, she demystifies technology and explains how it is shaping our lives and the larger world in which we live.

Young was the founding host of CBC Radio's *Definitely Not the Opera*, where she often discussed topics related to new media and technology. Her work has appeared online, on television, and in print. Along with Cathi Bond, she has been a hobby podcaster of *The Sniffer* since 2005. Her favourite technology is her bicycle.

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**Nora Young**

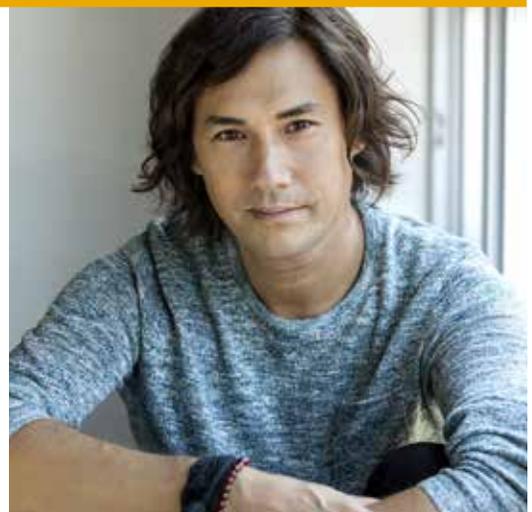
Host of CBC Radio's *Spark*,  
Author of *The Virtual Self*

### WEDNESDAY, SEPTEMBER 25 | 11:00 AM – 12:00 PM

When innovative companies like Google, 3M, Cisco, Pepsi, Rogers, and SAP want to re-inspire creativity in their employees and executives they bring in David Usher. He doesn't just talk creativity and artificial intelligence (AI) — he lives it. Drawing from his unique experience as the lead singer of Moist; a multi-platinum, four-time Juno award winning musician; a bestselling author, and as the founder of the artificial intelligence creative studio Reimagine AI, David defines the path that companies, and institutions can follow to reboot their creativity in this brave new world of disruptive change.

Using examples from inside the disruption of the music business by the digital economy to his experience at the forefront of the AI revolution, David reveals why now more than ever creativity and innovation are the only way forward and an organization's last, best competitive advantage.

Through his dynamic, interactive presentations, David uses live music, video, improvisation, technology, and humour to electrify audiences and demonstrate that creativity and creative success is a learnable skill that anyone can master, and helps audiences jumpstart their creative process both in their work and their lives.



**David Usher**

Juno Award-Winning Musician,  
Creativity & AI Expert

**NEW THIS YEAR!**  
**a specialized Agriculture Stream!**  
Watch for this symbol in the session listings:



**NEW THIS YEAR!**  
**a specialized CSSE Presidential Stream!**

*Join CSSE President Trevor Johnson as he hosts a series of conversations with special guests on Sustainability, Regulation of the Safety Profession, and Global Perspectives on Partnerships.*

Watch for this symbol  
in the session listings:



**CSSE**

**ONLINE  
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Experience educational resources that will engage your mind between CSSE Events. Connect to all PDC recorded sessions from 2011-2018 with hundreds of hours of recorded audio synchronized to PowerPoint presentations AND access the full 2019 CSSE webinar inventory - all for one special conference rate.

**TAKE ADVANTAGE OF THE SPECIAL CONFERENCE RATES  
AVAILABLE ONLY WITH YOUR 2019 PDC REGISTRATION  
WHEN YOU REGISTER FOR...**



**WINNIPEG '19**  
SEPTEMBER  
22-25

PROFESSIONAL DEVELOPMENT CONFERENCE

LEARN FROM THE PAST >>> EMBRACE THE PRESENT >>> SHAPE THE FUTURE

# 2018 EXHIBIT AWARD WINNERS



**CSSE  
2018**

EXHIBITION AWARD WINNER

**Superior  
Glove**

BEST DISPLAY THEME

**CSSE  
2018**

EXHIBITION AWARD WINNER

**Little Giant  
Ladder  
Systems**

MOST INNOVATIVE NEW  
PRODUCT/SERVICE

## THE 2019 ANNUAL GENERAL MEETING OF MEMBERS

### WILL BE HELD...

**WEDNESDAY, SEPTEMBER 25<sup>th</sup>**

**8:00 AM – 9:15 AM**

RBC Convention Centre,  
Winnipeg, MB



*for the purpose of conducting such business as must  
come before an annual meeting of the members.*



MONDAY NIGHT  
SPECIAL EVENT

SEPTEMBER 23, 2019



WINNIPEG '19

PROFESSIONAL DEVELOPMENT CONFERENCE

SEPTEMBER  
22-25

# CSSE'S Manitoba Social

Featuring...



GOURMET  
MENU



WINNIPEG  
FLAVOURS



DANCING



LIVE  
ENTERTAINMENT



50/50  
DRAW

This year, CSSE is excited to host our very own **MANITOBA SOCIAL** at the **RBC Convention Centre** on Monday night. A fun-packed evening of great, regional food and entertainment featuring a live band to get you on the dance floor. A 50/50 draw fundraiser with proceeds going to Winnipeg Harvest will take place and \$1.00 from every ticket purchase will support the 2019 "I Gave Backpack!" campaign benefiting local area school children. Join us for what is sure to be the best party in PDC history ... all for some great causes! *(Optional and Additional Registration Required)*



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# CLASSIFICATIONS

## for Workshop Presentations

The classification levels of All Audiences, Intermediate and Senior offer an indication of the focus of a presentation for a delegate's consideration. While every effort is made to ensure an accurate description of a presentation, the Conference Committee does not give assurance that the presentation style and/or the subject matter will meet all individual expectations. The classification level is meant as a guide only.

### Classification Criteria



#### ALL AUDIENCES

- ✓ Health and safety programs and elements
- ✓ Hazard identification, assessment and control measures
- ✓ Compliance issues and legislated requirements
- ✓ Personal / Self Improvement / Self Awareness



#### INTERMEDIATE

- ✓ Health and safety management systems (goal-oriented)
- ✓ Introduction to risk management
- ✓ Integration of safety into business process and design
- ✓ Best practices; consensus standards
- ✓ Teams / Working with others development



#### SENIOR

- ✓ Risk and goal-based management systems that include health and safety systems
- ✓ Strategic initiatives; national/international measurement and impacts
- ✓ Advocacy for regulatory reasonableness and evolution
- ✓ Supervisory/Management

# Sunday Workshops

Sunday, Sept. 22, 2019 | 1:00 PM - 4:30 PM

## WORKSHOP A

### Those Who Do Not Remember the Past are Condemned to Repeat It

**Presented by:** Karen McDonnell, OHS Policy Advisor, The Royal Society for the Prevention of Accidents & Graham Parker, CEO, Consultsafe

Performance improvement in occupational health safety is underpinned by organisations and individuals who understand 'what has gone before' and recognise how to build lessons learned into current and future practice. OHS practitioners and professionals are challenged not by changes in technology but by the way work is viewed and valued by successive generations yet despite these changes they seek to ensure that those they support, return home safe and healthy on a daily basis. Taking examples from the RoSPA awards excellence forum a global network of higher performing organisations this session will provide useful examples of how to take yourself and your organisation forward, with the option of mentoring opportunities to help shape the OHS future of your organisation.

#### At the end of this session, participants will be able to:

- Engage with young workers in relation to long latency disease.
- Understand the benefits of identifying emerging OHS issues and early intervention.
- Understand the benefits of mentoring from the perspective of the mentor and the mentee.

## WORKSHOP B

### Fire Safety – A Risk Management Strategy

**Presented by:** Al Gray, Owner/Manager, IDEAL Life Safety Solutions

Fire Safety begins with understanding YOUR responsibilities. It goes far beyond worrying about extension cords and checking fire extinguishers! These examples are certainly important, but the big picture needs to be clearly explained. Our National Fire Code, adopted in whole or in part by most provinces and territories outlines the requirements that owners, agents and indeed Safety Professionals must be aware of to protect the employees, occupants and visitors to the building. Moreover, Fire Safety as a Risk Management Strategy invests energy in keeping the commerce side of our communities intact. A fire loss in many smaller communities can be devastating to the tax base, employment, commerce and tourism. Fire safety is an everyday need, not something to be chatted about one week a year.

#### At the end of this session, participants will be able to:

- Understand Your responsibilities to the Fire Code.
- Understand Fire Safety as a Risk Management tool.
- Be aware of what to look for on your return to your place of work.

## WORKSHOP C

### Meeting of the Minds

**Presented by:** Dan Trottier, Managing Partner, Tatonga Consulting Group

This workshop will focus on the professional expertise of the attendees at the conference and ask participants to provide input towards a national agriculture safety strategy. Dan Trottier will provide an introduction to the industry and lead the attendees to discuss strategies that have worked in other industries and how they might help accelerate health and safety for Canadian Agriculture.

#### At the end of this session, participants will be able to:

- Develop the top five recommendations for the Agriculture industry regarding how to speed the uptake of safety at the farm gate.
- Understand the Agriculture industry with respect to the current culture of safety.
- Understand the regulatory environment facing our Canadian Agriculture producers.

# CONCURRENT SESSIONS #1

Monday September 23, 2019 | 10:45 AM - 12:00 PM

## 1A | Chronic Occupational and Non-Occupational Diseases: Mitigation through Comprehensive Health and Wellness Program Development

**Presented by:** Dr. Farrell Cahill, Life Researcher, Horizon Occupational Health Solution

The consequences of poor physical health and wellness for those working at a physically demanding job can be costly both in human and economic terms. This is especially true with the rapidly increasing prevalence of non-occupational diseases. These diseases are often confused with occupational diseases. A significant number of industries are not able to properly identify which physical/mental conditions are due to the occupations themselves. Non-occupational diseases are currently not being mitigated by many existing health and safety programs. Improving both the physical and mental health standards/education in the workplace will positively affect the work wellness culture. Not only does it mitigate risk of illness/injury and associated costs to employees of national and multi-national organizations, but also positively affects the wellness culture of their community as a whole. Employers are often unaware but they have the best opportunity to make a significant impact on actionable public health policy.

The data presented by Dr. Farrell Cahill would have been collected over 17+ years of work in the field of obesity and chronic diseases. The data is academically validated and exemplifies best practices that can be implemented within an organization of any industry. Dr. Cahill will present findings from his general population and national organization based research along with how to develop health risk prevention programming to produce measurable shifts in both occupational and non-occupational diseases. He will also detail how this can significantly reduce incidents/injury rates in the workplace and at home. This presentation will include the details of Dr. Cahill's newly funded research program that will work directly with a number of large multi-national organizations to develop and implement the most comprehensive health and wellness initiatives.

#### At the end of this session, participants will be able to:

- Recognize the prevalence of chronic occupational and non-occupational diseases and their significant impact on the health of an organization and community. They will also learn about realistic/sustainable ways to manage non-occupational diseases within these environments along with the proper isolation/inter-operation of occupational diseases.
- Understand the latest chronic occupational and non-occupational disease management research and how Dr. Cahill's research findings are being utilized as actionable tools to significantly reduce the prevalence of occupational and non-occupational diseases within organizations and communities.
- Identify the importance of thought leadership in creating occupational health and safety best practices through academic and industry supported projects.



## 1B | Complexity of Safety in Culturally Diverse Environments



**Presented by:** Craig Nicholson, Health and Safety Manager, Interior Manufacturing Group INC.

Canada's population continues to increase through immigration, as scores of people enter our Canadian job market – many still unskilled -- settling into low paying manufacturing, food service, warehousing and construction environments to provide for their families. Companies offering low skill positions contain endless psychosocial risks, testing the mettle of Safety Professionals in communicating and introducing values of safety to new workers- all in a language workers may not understand.

Language barriers create stressful hang-ups in communicating hazards, providing training; conveying information on WHMIS / GHS, wearing PPE, and most importantly helping them understand their rights as employees. As industries increase their use of contract agency workers, risks including fatigue heighten as they work multiple jobs to support their families. How do we communicate risks to avoid critical injuries or fatalities?

This session is designed to identify core issues of conflict for OHS professionals, to discuss remedies for these challenges openly as a group when working in a culturally diverse environment. The intention is to provide possible strategies to assist all levels of management in addressing safety due diligence. We need to be more responsive to OHS obligations in workplaces where education, comprehension and communication is limited. Practical examples of personal successes as well as failures will be offered throughout to suggest how our safety professionals can overcome these challenges and carry on our safety message to new Canadians.

### At the end of this session, participants will be able to:

- Introduce new ideas/ creative methods of communication towards different ethnic backgrounds at work.
- Help identify gaps in due diligence and psycho-social hazards in workplaces involving the use of contract employment and new workers to Canada.
- Understand the need for cultural familiarization, learn about different engagement styles and leadership strategies that influence/defer values of safety.

## 1C | Engineering Controls: They're Only Human After All



**Presented by:** Dr. Andy Reimer, Safety Advisor, Enbridge

The application of the hierarchy of controls is a standard expectation within regulation and any risk management best practice. For good reason, engineering controls should be valued and prioritized as a control measure over administrative controls or PPE. When they function as designed, they prevent, contain or mitigate exposures without human decision making or intervention—a fatal flaw rightly associated with administrative controls. However, in high hazard industries with complex risk management systems, engineering controls are themselves a system or embedded within systems that make them dependent on a variety of human decisions and interventions.

This presentation will make the case that acknowledging the potential “human failings” of engineering controls can lead to better strategies when it comes to monitoring the health of critical engineering controls. This presentation will draw on critical control management best practice documents within oil and gas and mining industries, with examples from the oil and gas industries, but the lessons should be applicable to any industry with major accident hazard exposures and the proposed solutions practical to apply.

### At the end of this session, participants will be able to:

- Explain why engineering controls often suffer the same human failings as administrative controls.
- Show how the engineering controls they are familiar with depend on particular human actions or systems dependent on human interventions.
- Apply their understanding of the “human failings” of engineering control to build a more robust critical control monitoring strategy.

## 1D | Canadian Adoption of ISO 45001



**Presented by:** Norma McCormick, President, Corporate Health Works Inc. & Dave Shanahan, WPS Standards Project Manager, CSA Group

At last year's CSSE PDC, delegates were informed about CSA's plan to adopt ISO 45001 as a National Standard of Canada. That adoption has recently been completed and the new Canadian version of ISO 45001 is now available. This session will inform attendees about the Canadian involvement in the development of ISO 45001 and the “enhancements” made to the international Standard to align it with existing Canadian OHS regulations and standards. It will also provide the latest information about ongoing work on related standards and guidelines (ISO 45002 and 45003) and plans for future maintenance of ISO's OHS Management series of standards.

### At the end of this session, participants will be able to:

- Learn about the Canadian adoption of ISO 45001.
- Understand the adoption's alignment with Canadian OHS regulations and standards, and its implications for workplaces across Canada.
- Discuss the future of international OHS standards and their potential impact on Canadian businesses.

## 1E | Safety Incident PTSD Awareness



**Presented by:** Vaughn Bend, President, Crushe Performance Incorporated

Safety management systems and cultures continue to evolve and are collectively driving the occurrence of safety incidents closer and closer to zero in world class performing organizations. Unfortunately, until industry does universally achieve this milestone, incidents will occur that can have a devastating impact on the individuals and organizations involved. Until recently organizations have traditionally dealt only with the physical trauma that occurs to individuals while the mental impact of incidents has not been properly recognized and or addressed for incident victims, first responders and investigators. The author will describe a serious near double fatality incident and the PTSD symptoms that arose in an individual from the incident. The author will provide an antidotal introduction to PTSD, its symptoms, risk factors and methods to manage and also treat individuals affected by post incident mental trauma based on experiences learned from the described incident.

### At the end of this session, participants will be able to:

- Understand Post Incident PTSD.
- Identify risk factors and symptoms associated PTSD.
- Utilize methods to manage and treat mental trauma.

## 1F | CASA Agricultural Safety



**Presented by:** Robert Gobeil, Agricultural Health and Safety Specialist, Canadian Agricultural Safety Association (CASA)

This presentation would consist of three parts. Part one would discuss the evolution of the agricultural industry in Canada. Part two would include a demonstration, video, and discussion of agricultural hazards and control methods. Part three would discuss unique challenges for safety compliance in the agricultural sector.

### At the end of this session, participants will be able to:

- Recognize agricultural hazards.
- Identify prevention and control methods.
- Understand ways to engage producers and businesses to ensure safety compliance and reduce incidents.

# Monday Workshops

Monday, Sept. 23, 2019 | 1:30 PM - 4:30 PM

## WORKSHOP D

A

### Safety and Continuous Improvement Culture Development

**Presented by:** Brett Hiscock, National TWI Champion & Lean Facilitator, Canadian Manufacturers & Exports & Nathan Rasmussen, Safety Advisor, Made Safe - Manufacturing Safety for Manitoba

In today's world, organizations have a heightened need to be safer and more efficient. Join Brett and Nathan to learn how to leverage the engagement that is prevalent in an organization that is safety focused to improve processes. With over 30 years of Safety and Lean experience between them, Nathan and Brett will show you how to utilize safety to drive lean thinking in your organization. They will explain the link between a safety audit and engaged conversations and implementations around improving processes.

#### At the end of this session, participants will be able to:

- Combine safety inspections and 5S.
- Understand how use Value Stream Mapping to identify and control hazards as well as wastes.
- Understand how to use video for analysis and teaching purposes.

## WORKSHOP E

A

### Communication for Safety: Understanding and Being Understood

**Presented by:** Allan J. Moore, OHS Group Manager, Wood (formerly Amec Foster Wheeler), & Paul Chamoun, OHS Manager, Clifton Associates & Cam Mitchell, President, Kasa Consulting

After analyzing the data collected from participants at our 2018 CSSE Conference "Safety Leadership for Extraordinary Executives" Workshop, we found that "strong communication" was the overwhelming number one choice for a skill or attribute that every safety leader should possess. This finding inspired us to develop an interactive workshop exploring safety communication in the workplace. This workshop will feature small group and open full group discussions aimed at harvesting the collective intelligence of all participants in the room. Presenters will share stories to set the context for these group conversations. Amidst the stories and group work, presenters will weave in the benefits of using communication tools such as mutual inquiry, vulnerability-based trust, emotional bank accounts and active listening in promoting constructive, trust-based safety relationships.

#### At the end of this session, participants will be able to:

- Understand the need for clarity when providing safety messages to co-workers.
- Understand the impact communication has on safety culture.
- Identify the communication tools required to build strong, trust-based, safety relationships with co-workers.



# CONCURRENT SESSIONS #2

Monday September 23, 2019 | 1:30 PM - 2:45 PM

## 2A | Contractor Management Strategy - Insights from a Survey of Decision Makers

S

**Presented by:** Darren Hamman, Senior HSE Manager, ISN & Richard Cerenzio, Senior Director, HSEQ, ISN

Contractors and suppliers play a strategic role in the business ecosystem. They enable Hiring Organizations to streamline their operations, manage their risk exposure, optimize their cost structure and sharpen their focus on core competencies. For some organizations, it is not uncommon for 80 percent or more of their work activities to be outsourced and completed by third-party contracting companies.

There is growing recognition that Hiring Organizations in both the public and private sectors are challenged to accomplish their organizational contractor management objectives (work being completed in a safe, reliable, and sustainable manner) while working through internal Constraints (such as leadership priorities, competing resource allocation, integration of internal systems) and external constraints (such as shortage of qualified contractors and competent work force, reliance on subcontractor relationships and regulatory environment).

A survey of Hiring Organizations was conducted by ISN for the purpose of providing answers and insights into these questions. This publication summarizes the survey feedback provided by 204 decision makers across 161 Hiring Organizations. The information provides insights into the attributes of leading Hiring Organizations and enables organizations to benchmark themselves with their peers.

Ultimately, the objective of the report is to help organizations across all industries who rely on contractors to drive continual improvement in their efforts toward a zero-incident workplace and reliable operations.

#### At the end of this session, participants will be able to:

- Recognize the challenges and the top priorities pursued by decision makers.
- Understand characteristics of leading organizations in their contractor management journey and how these companies are driving continual improvement.
- Identify where leaders and decision makers in organizations should focus their attention in their strategic planning considerations.

## 2B | Time to Jazz Up Your Psychological Safety Program

A

**Presented by:** Michael McDonald, Manager, Health Services, Jazz Aviation & Amanda Silliker, Editor, Canadian Occupational Safety

Does your mental health programming need a boost? Jazz Aviation is the winner of the 2018 Canada's Safest Employers Psychological Safety Award and has some excellent tips and tricks to share. Building on requirements from Transport Canada and the Canada Labour Code, both of which set standards for many of the core working conditions in the aviation sector, Jazz has developed several initiatives that address and support psychological safety. From senior leadership support and robust training to reporting and investigations, Jazz will reveal what works, what doesn't and what just needs a little more convincing when it comes to rolling out new initiatives for employee mental health.

#### At the end of this session, participants will be able to:

- Secure senior leader buy-in for psychological safety programs.
- Discover new ideas for improving psychological safety in their own companies.
- Understand how to overcome challenges of creating successful mental health programming.

## 2C | Linking H&S with Business Performance: A Neuroscience Pilot Study



**Presented by:** Lisa Markham-Sherrill, Organizational Psychology Consultant, Lisa Sherrill, LLC

Can recent discoveries in neuroscience help us better understand the relationship between health and safety and business performance?

The answer is Yes. In fact, by using neuroscience as our platform for understanding, we can begin to see a strong, direct link between these two distinctly different domains of business: H&S and business performance.

In this workshop session, you will learn about the results of a neuroscience pilot study, conducted in the manufacturing industry of West Virginia, USA. In this pilot study, certain health and safety activities were augmented in ways that stimulate and regulate specific brain regions. These brain regions are linked to well-being, situational awareness, as well as risk detection, evaluation and response. Then monitoring took place to assess the ways these H&S augmentations also impacted employee engagement and adaptive capacities.

Join us for a fascinating and relevant conversation on neuroscience and its' implications on H&S and business performance. Learn three key objectives that include, **1)** the ways neuroscience can be applied to H&S, **2)** what H&S activities stimulate neural circuits linked to situational awareness, risk detection and response, and **3)** how these activities also build adaptive and generative capacities within your workforce.

### At the end of this session, participants will be able to:

- Identify ways neuroscience can be applied to improve H&S.
- Understand what H&S activities stimulate neural circuits linked to situational awareness, risk detection and response.
- Recognize how H&S activities can also build adaptive and generative capacities within your workforce.

## 2D | So You Think You Can Be an Ag Safety Advisor



**Presented by:** Wendy Bennett, Executive Director, AgSafe BC

A safety professional venturing into the world of agriculture presents many unanticipated challenges. Cows and manure are hazards that many who are involved in safety are completely unfamiliar with. This session covers the professional's leap from classrooms and urban sites to cranberry bogs and manure pits.

### At the end of this session, participants will be able to:

- Understand agriculture producers' resistance to formal safety programs.
- Identify some essential terminology to survive an hour on a farm.
- Recognize key elements of agriculture safety systems



# CONCURRENT SESSIONS #3

Monday September 23, 2019 | 3:15 PM – 4:30 PM

## 3A | Corporate Social Responsibility (CSR) - Is Safety Part of Your CSR Plan?



**Presented by:** Jamie Hall, Chief Operating Officer, SAFE Work Manitoba & Rick Rennie, Safety Culture Specialist, SAFE Work Manitoba

This workshop will examine the role of workplace safety and health in Corporate Social Responsibility (CSR) and the perspective of different stakeholders on how the two are related. Using examples of well-known organizations, this workshop will explore the challenges and opportunities for including employee safety and health in corporate CSR strategies.

### At the end of this session, participants will be able to:

- Provide an understanding of how workplace safety and health can be integrated into conventional approaches to CSR.
- Explore how workplace safety and health can be viewed through a CSR lens.
- Identify the opportunities for safety professionals to engage with CSR strategic initiatives.

## 3B | Healthy Sleep... A Key Strategy for Protecting Psychological Health



**Presented by:** Lindsay Sutherland, Fatigue Management Specialist, Sleepwell Consulting Inc. & Teresa Johnson, Psychological Health and Safety Advisor, Sleepwell Consulting Inc.

Sleep and psychological health go hand in hand. The Canadian Mental Health Association and the Mental Health Commission of Canada both recognize the vital role sleep plays on our psychological health. The risks of inadequate sleep extend way beyond tiredness. Sleeplessness can lead to increased risk of injury for individuals and others, poor work performance and poor psychological health. If there is no priority put on the quality and quantity of our sleep, the more challenging it is to have a good state of psychological health. 74% of Canadians are not getting the recommended 7-9 hours of sleep (Sleep Project, 2016). Sleep loss negatively impacts our next day emotional processing, mood, productivity, and safety both at work and home. On any given week, 500,000 Canadians will not go to work due to poor psychological health (Mental Health Commission of Canada, 2016). In this session learn about what healthy sleep looks like, and why a good night's sleep is a key strategy for protecting an individual's psychological health. Helping employees get better sleep is an important first step in tackling many psychological and emotional challenges, and improving productivity, safety and overall quality of life.

### At the end of this session, participants will be able to:

- Understand the connection between restorative sleep and psychological health.
- Learn practical tools and strategies for obtaining adequate restorative sleep and managing stress.
- Learn the benefits of having a well rested and psychologically healthy work place, and what you can do to help.



### 3C | Post-Apocalyptic Workplace. What Impact Did Legalized Cannabis Have? S

**Presented by:** Wayne St. John, Sales Manager, CannAmm Occupational Testing Services

This session is a review of workplace alcohol and drug testing challenges following the change in cannabis' legal status in Canada.

The topic of cannabis access and its use is sensitive, complex, and highly polarized with issues and implications for health and safety. What if employees' recreational use off-duty affects workplace performance? What if the use is for medicinal purposes? Are these concerns a simple case of blowing smoke, or do the trends, developments and statistics support them? Did Canada really "go to pot"? A "before and after" statistical review.

This session focuses on helping employers to understand the changes, the implications for health and safety, and to provide an "urgent response" solution to the various challenges in safety.

#### At the end of this session, participants will be able to:

- Understand the impact legalized cannabis has within a safety-sensitive work environment.
- Recognize potential shortcomings in current company policies or practices.
- Be empowered with facts to counter online myths surrounding cannabis use and workplace drug testing.

### 3D | Insider Perspective to Agriculture Safety Motivation I

**Presented by:** Carolyn Van Den Huevel, FSNS Manager, Nova Scotia Federation of Agriculture

A born and raised farmer's perspective of health and safety on the farm. Understanding the culture and what truly motivates the ag community in implementation safe best practices. An overview of one organization's story and strategy in changing how we talk about health and safety.

#### At the end of this session, participants will be able to:

- Understand the culture of the ag community.
- Understand what really motivates farmers.
- Understand the phases and challenges of the implementation of a farm safety strategy.



## CONCURRENT SESSIONS #4

Tuesday September 24, 2019 | 11:15 AM – 12:30 PM

### 4A | Machine Safety Programs: Built with Risk Assessments I

**Presented by:** Mike Gordon & Kristin Petaski, Co-Founders, Workplace Engineering Solutions Inc.

Machine Safety Programs protect workers from risk. They can be a challenge to start, and even greater challenge to sustain. A great program is built with risk assessments as its foundation. Risk Assessments identify the hazards, quantify the risk, and put controls in place to protect workers. The risk assessment forms the due diligence to ensure that the plan to reduce risk is well documented and understood by all stakeholders.

We'll outline the risk assessment process, how to build it into your Machine Safety Program, and the measurements needed to ensure you sustain that effort. We'll use case studies and examples of successful Machine Safety Programs to show you what strong programs look like and the challenges to get there. We'll explain the ongoing use of risk assessments for continuous improvement of your program.

#### At the end of this session, participants will be able to:

- Understand how to use Risk Assessments.
- Recognize Risk Assessments as a foundation of Machine Safety Programs.
- Identify Leading Indicators for Measurement.

### 4B | Safe 4 the Right Reasons A

**Presented by:** Wylie Davidson, Training & Culture Specialist, DiVal Safety

Creating a positive safety culture is both an Art and a Science! The Science addresses all the regulations, compliance and engineering, and most companies have this covered. The Art side, or what we refer to as the "thin air" or human side of the equation, can be the greatest challenge for companies to conquer. Safe 4 the Right Reasons" breaks down our basic human nature and delivers a personal motivation to each employee to value their safety. This message also addresses how we must watch out for each other and be our brother's keeper. The best part of this message is that it is personal for every employee and can be incorporated into all your safety messages and training's. It serves as the foundation for your safety culture for years to come.

#### At the end of this session, participants will be able to:

- Gain a full understanding of how safety impacts them both on and off the job.
- Learn their personal reasons for being safe.
- Recognize real world tools to immediately effect their own safe habits.



#### 4C | Necks at Risk! Case Studies of Occupational Disease Process and Strain – Sprain Injuries A

**Presented by:** Dr. Rob Chase, Occupational Physician, MFL Occupational Health Centre & Andrew Dolhy, Ergonomist, MFL Occupational Health Centre

In our experience, there are missed opportunities to effectively manage and remediate the outcomes of neck related occupational injuries and diseases. This presentation by an Occupational Physician and Certified Professional Ergonomist will enhance the participant's understanding and knowledge of neck related pain due to occupational issues. Case studies of degenerative neck disease, osteoarthritis, myofascial pain, radiculopathy, and strain – sprain injuries will be presented from a diagnosis, injury mechanism and medical management perspective. Participants will become aware of known ergonomic hazards, the epidemiological evidence for work relatedness as well as biological work-related injury mechanisms that may not currently be recognized as work-related. Participants will also be presented with varying opinions to overcome challenges related to medical management, prevention and accommodation.

##### At the end of this session, participants will be able to:

- Differentiate between degenerative neck disease and injury in the context of work hazards.
- Become aware of injury mechanisms and prevention principles for work related neck injuries and diseases.
- Discuss and form action plans to overcome challenges related to medical management, prevention and accommodation.

#### 4D | Investigating Workplace Harassment and Violence I

**Presented by:** Ryan Campbell, Partner, DLA Piper

This presentation will introduce health and safety professionals to the important role that they may play as an investigator in an allegation of workplace harassment and or violence. Health and Safety legislation has evolved in Canada over the last decade to include prohibitions against harassment, sexual harassment and workplace violence. Recent initiatives for example in Ontario require an employer to conduct a mandatory investigation when there is a complaint of harassment or violence in the workplace.

This session will prepare, equip and empower workplace health and safety professionals whether in house or external consultants, to conduct such an investigation. It will deal with issues such as, defining the scope and mandate of the investigation, how to request a documents freeze, identifying witnesses and conducting witness interviews, understanding the principles of evidence that apply during an investigation, conducting assessments of credibility, analyzing and summarizing evidence, providing conclusions, and making recommendations in your investigation report.

Provided by Ryan Campbell, employment lawyer. Ryan advises employers on a broad range of workplace issues including occupational health and safety, workers' compensation and employment-related litigation. He is often called upon to advise organizations in crisis situations, including industrial accidents, critical injuries and fatalities in the workplace, executions of search warrants and to defend clients in regulatory and quasi-criminal proceedings that may arise from such situations.

##### At the end of this session, participants will be able to:

- Understand Health and Safety Legislation dealing with Workplace Investigations.
- Prepare for and conduct a Workplace Investigation.
- Write an Investigation Report.

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#### 4E | Emotionally Intelligent Leadership. How Does Your EQ Influence Your Safety Leadership? I

**Presented by:** Susan Sawatzky, Director, In-Scope Solutions

You may have heard the buzz about emotional intelligence or EQ. The concept that we can measure and even improve our skills in managing our emotions and creating relationships with others. In practical terms, this means we can learn to increase our ability to manage our own emotions, and then enhance our impact on others, developing stronger relationships. But how can our EQ be developed to influence safety?

Emotional intelligence is a concept that has been proven to improve our leadership potential. By understanding the brain science and basic learned behaviours, we can learn to improve our existing EQ to become better safety leaders and drive the safety culture in our companies.

This session is designed to empower safety professionals to understand how to improve their emotional intelligence and then leverage it to build forward their leadership skills. Practical strategies will be provided to help you understand and improve your existing EQ.

##### At the end of this session, participants will be able to:

- Relate brain science and the basic components of emotional intelligence.
- Recognize and participate in various strategies designed to improve emotional intelligence.
- Apply and validate multiple approaches that can be used to leverage EQ strategies to create influence and improve leadership potential.

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#### 4F | Sustainability and the Safety Profession – a CSSE Presidential Stream Session P

**Join CSSE President Trevor Johnson** as he hosts a conversation on the sustainability movement in Canada, the US and UK.



# Tuesday Workshops

Tuesday, Sept. 24, 2019 | 2:00 PM - 5:00 PM

## WORKSHOP F



### Can You Prove It's Not Luck?

**Presented by:** Jean-Pierre Mainville, Director of Safety and Security, Morningstar Air Express Inc., Dr. Ciaran McAleenan & Dr. Philip McAleenan, Partners, Expert Ease International

Why are your workers and workplaces safe? Your company consistently demonstrates a good record of safe outcomes! There are no serious accidents and LTIs are negligible. You have a good safety system. Or do you? How do you know?

When we set targets, put in a system and observe those targets being achieved, we naturally assume cause and effect is working. Are we sure that our safe outcomes result from our safe systems and not in spite of them, or because of luck? It is common to thoroughly investigate an accident to determine the immediate and the root causes of that accident. What would we find if we applied those techniques to the absence of accidents?

This workshop examines why we don't have accidents, critically evaluating our practice to determine if we are indeed doing the right things. Defining and comparing Quality Control and Quality Assurance, the workshop begins the process of building a QA audit approach to safety management that includes what we are supposed to do. It will develop critical skills and provide tools for building workplace specific checklists for internal audits that will reassure organisations of the direct causal link between management inputs and safe outputs.

#### At the end of this session, participants will be able to:

- Develop their critical evaluation skills required to build and perform internal audits.
- Examine the effectiveness of their OSH systems, with respect to people, processes and systems.
- Build a quality assurance based audit relevant to their own area of work.

## WORKSHOP G



### The Power of Don't

**Presented by:** John Brix, West Coast Regional Safety Manager, Google

The Power of Don't (POD) is a presentation that focuses on how the human mind is divided into two basic aspects, the conscious and subconscious mind. POD will give the participants a new understanding on how these two aspects to the human psyche work with each other and how to develop training, safety and mentorship programs to ensure long term memory recall. With the tools the participants gain they will be able to relay information better, increase the success of learning and decrease the time spent on training and information delivery. Through these learnings participants will be able to communicate messages more efficiently, increase their emotional intelligence, cultivate a strong memory recall. After attending the Power of Don't, attendees will also be given tools on how to share these principles to help others reach magnificent levels of personal growth and success.

#### At the end of this session, participants will be able to:

- Utilize tools to increase emotional intelligence culture.
- Increase their communication skills and memory retention.
- Successfully change a work Safety Culture.



# CONCURRENT SESSIONS #5

Tuesday September 24, 2019 | 2:00 PM - 3:15 PM

## 5A | What Safety Professionals Need to Know about US Legislation and Workers' Compensation Requirements



**Presented by:** Jeet Tulshi, Service Director, Liberty Mutual Canada & Rita Grikinis, Assistant Vice-President, Liberty Mutual Canada

Understanding the nuances between Canadian and US safety laws and workers' compensation requirements could be the difference between business success and failure. You will benefit from this session if your employer is US owned, if they have operations in the US or if they aspire to expand into the US.

The session is presented in three parts; understanding the differences between US and Canadian safety legislation, highlights of differences between US and Canadian workers' compensation requirements, and how to maximize freely available resources to drive safety performance.

You may be aware that worker safety is federally regulated through OSHA in the US, but did you know that there are philosophical differences between US and Canadian legislation? An understanding of the way safety legislation and standards are applied and enforced in the US will ensure that your business is on the right side of the law, potentially avoiding large OSHA fines.

Workers' compensation is largely privatized in the US, a stark difference from the Canadian government-monopolized model. A privatized system emphasizes the collection and analysis of injury data as well as the delivery of resources to address safety gaps. Learn how US employers navigate workers' compensation requirements and maximize the use of safety resources to simultaneously lower insurance premium and improve safety performance.

#### At the end of this session, participants will be able to:

- Highlight key differences in the way legislation and standards are applied in the US and Canada to ensure compliance and avoid OSHA fines in the US.
- Understand the differences between the US and Canadian workers' compensation systems and how safety professionals can impact insurance premium.
- Know where to find resources e.g. from insurers and the US government, and how to use them to make data driven decisions that lower costs and address safety gaps.

## 5B | Building the Future of Organizational Health and Safety



**Presented by:** Anne-Sophie Tâtreault, Senior Expert, HSSEQ Compliance & Risk Management Processes, Cognibox

To-date, health and safety has been thought of as a legal or contractual issue and not a core business objective. That needs to change.

Severe onsite injury and fatalities can pose major threat to workers. It's a risk we can, and ought to, eliminate. Health and safety is integral to a successful organization. There is a both a business case and moral case to do so.

A fundamental shift in thinking and operating philosophy must take place if safety performance is to improve further. By building a culture of safety and implementing advanced technologies, organizations have made significant progress in improving worker safety.

This presentation will show how, using technological advancements, organizations can make their culture of safety more robust and inclusive by adapting and applying their approach to worker safety. Attendees will learn how to apply the same approach to their organizations to reduce employee injury and fatalities and to improve worker safety and security.

#### At the end of this session, participants will be able to:

- Mitigate worker health and safety risk by using modern, intuitive digital tools.
- Effectively influence workers to adopt the same beliefs, values, and norms regarding onsite safety.
- Improve the culture of safety using industry best practices.

## 5C | OHS Data Analytics: A Primer



**Presented by:** Waqar Mughal, Owner/Director, Mughai & Associates Management Consulting Inc. & Ken Page, Owner/Director, Ken Page Consulting

Since the first leaders asked about the number of accidents occurring in their operations, health and safety professionals have been tallying and reporting on the number and types of incidents. Since those initial days, reporting has expanded to include rates of injuries, novel data collection tools, and a dizzying array of graphs and charts. The challenge is that much of the data is being misrepresented or underutilized without folks realizing it, or knowing what to do about it.

We believe OHS data is an underutilized asset. We have found that both published and internally-prepared OHS data reports fall short of their intended purpose as they often only describes incidents in detail without answering relevant questions such as why incidents were occurring, or what factors increase the likelihood of injuries.

In talking to many OHS professionals, data appears to be something that many seem uncertain about, and a little wary in addressing. There is a strong desire to better understand how to produce more impactful data. Through this session we plan to introduce the key components of data so that better use of appropriate measuring, reporting, and analysis of data can become the asset that your business can use.

### At the end of this session, participants will be able to:

- Understand how typical data analysis approaches are underperforming on impact on preventing injuries and what can be done to improve this.
- Understand basic concepts and issues regarding data, measurement, reporting and evaluation.
- Understand the need for and basic approaches to data quality and data cleansing.

## 5D | CSSE Conversation on Regulation of the Safety Profession with President Trevor Johnson



**Join CSSE President Trevor Johnson** as he hosts a conversation on the regulation of the safety profession.

A central belief that CSSE and BCRSP share is that regulation, while it is within a provincial/territorial jurisdiction to establish regulation, the regulatory effort must have a sound underpinning in a national framework. Ensuring that there is consistency as regulatory efforts are undertaken in each jurisdiction is of paramount importance to ensure that there are no barriers to practice, and no hinderance on employers whose work spans multiple jurisdictions. Join the conversation and have your voice heard.



# CONCURRENT SESSIONS #6

Tuesday September 24, 2019 | 3:45 PM – 5:00 PM

## 6A | Safety: Understanding the Journey



**Presented by:** Tanya Hewitt, Human and Organizational Performance Specialist, Canadian Nuclear Safety Commission

Safety has evolved over time – the focus of safety has changed, as well as safety theories. These theories have been developed by academics, who have looked deeply into accidents, inquiries, and normal operations, and are very insightful. The perspectives, worldviews and tools are different, and can give rise to different interpretations of similar phenomena, as evidenced in the work colloquially known as the Sintef report. The talk will also present the newest theory, now referred to as Safety Differently, through a number of the constructs and tools this growing theory offers. Safety practitioners should be aware of their perspectives, recognize that there are other perspectives, and have as many views and understandings in their toolkit.

### At the end of this session, participants will be able to:

- Recognize different safety perspectives.
- Realize the influence of these perspectives.
- Identify various aspects of the newest perspective, Safety Differently.

## 6B | Making Sense of the Data



**Presented by:** Ryan Davis, Manager, Course Development, Alberta Construction Safety Association

You are collecting near-miss reports, behavioural observations, conducting more inspections, and other data... Now what? Many organizations gather data and generate reports, but not all are using this information to effectively manage and make better decisions.

This presentation will examine common safety metrics, but more importantly: what to do with them. Using basic tools (e.g. Microsoft Excel®, calculators) this presentation will demonstrate how organizations can better track and measure their leading indicator data and what to do with the results.

This presentation is directed towards health and safety practitioners that are new to the world of statistics, and small to mid-size organizations that don't have the resources for expensive analytics software.

### At the end of this session, participants will be able to:

- Describe common data analysis techniques.
- Summarize a data sets into various charts.
- Interpret data findings to make a decision.



## 6C | These Old Brains: Decision Theory & Implications for OHS D

**Presented by:** Ryan Campbell, Senior OHS Specialist, WhiteSwan Safety Inc.

Behaviour-based safety systems try to unearth root causes to incidents; they shovel away overburden to get the good stuff, the rich ore of causes and learnings that will lead to zero incidents. We need to dig deeper. Behaviour is the observable result of decisions and decision science can help make organizations safer. Kahneman and Tversky developed the theory of two-system thinking where System 1 is thinking with our "gut". Fast, intuitive, low energy and largely unconscious, this decision pathway evolved to keep us safe, but takes shortcuts and can lead to injuries and incidents in our relatively new industrial environment. System 2 is a slower, deliberative, high energy process that we associate with "thinking". Unfortunately for workers and organizations, most of our decisions are made using System 1 and improperly assess risk as a result.

The work of Thaler (2008) gives us a way to "nudge" workers to safer decisions. Thaler shows that an understanding of the mental shortcuts we are susceptible to allows us to influence worker decisions by using the known bias and shortcuts of System 1 to influence workers to making safer choices. Behaviour-based safety would benefit from a more multi-discipline approach and use the findings from decision science to continue moving towards zero injuries and incidents.

### At the end of this session, participants will be able to:

- Describe System 1 and System 2 thinking and what it means for behavior-based safety.
- Understand the idea of a "nudge" and what it means for improving safety.
- Take home three nudges that can be used in their safety management system.

## 6D | Global Perspectives and Partnerships - a CSSE Presidential Stream Session P

**Join CSSE President Trevor Johnson** as he hosts a conversation on global perspectives and partnerships

Joining President Trevor Johnson are CSSE's invited international guests to discuss the value of collaboration on a global scale and learn more about OHS initiatives around the world.



## CONCURRENT SESSIONS #7

Wednesday September 25, 2019 | 9:30 AM - 10:45 AM

## 7A | Taking a Lifetime's Experience to Maximize the Effectiveness of the Consultant A

**Presented by:** Vince McNeilly, CEO, McNeilly Consulting and Associates

Using the past in the present to improve the future, I have created the presentation to help show and understand how examples have helped, a wide range of employees to improve safety and health in their world of work. In delivering this presentation I will demonstrate how simple and effective learning from the past can be shared in the present to improve the future. Using actual events to help to build the picture and show how improvements can be made quickly and strengthened to shape and help a culture evolve with sustainable safety at the heart of the business. I hope to share a simple message that there is nothing new in our safety tool-box and that safety excellence will be achieved when it walks, side by side, with operational excellence...the key to showing learning from the past can be used in our places of work today to strengthen safety tomorrow.

### At the end of this session, participants will be able to:

- Improve H&S using the lessons and examples from the past.
- Maximise learning from past in the present to improve H&S.
- Shape the future with the past in the present.

## 7B | Humour in Safety: From Blah Blah Blah to Ha Ha Aha! A

**Presented by:** Tim Page-Bottorff, Senior Safety Consultant, SafeStart®

Tim will present to you in a fun and light-hearted way, how to engage your employees through the use of personal anecdotes, humorous video clips, storytelling and more. We all know that safety is a serious topic, but we can learn how to make safety training interesting and even fun! You just may find that by adding a bit of humor to your sessions, you will enjoy teaching the classes more than ever before and your students will remember the teaching points.

*This is a session that you just can't miss!*

### At the end of this session, participants will be able to:

- Add techniques to your safety presentations that can wake up a tired, bored, or inattentive audience. In fact, using humor can actually help you make serious points about safety!
- Discover why adults aren't always eager to participate in safety training and what you can do to capture their interest.
- Learn some simple techniques to make safety meetings motivating and entertaining!



## 7C | Chemical Risk Management - It's more than WHMIS



**Presented by:** Robert Hallsworth, COO, Rillea Technologies

Chemicals are used extensively in the workplace; in fact, we could not function without them. Unfortunately, most organizations struggle to do more than have a binder of paper SDSs (or files of electronic copies). Managing these documents is not the same as managing chemicals safely.

This presentation gives you some background on chemical usage and why "common sense" is difficult to apply when handling chemicals. It talks about the road blocks organizations often face in giving employees the clear, simple instructions they need to use chemicals safely. Finally, it offers some suggestions on how new technology can be used in conjunction with WHMIS 2015 to improve chemical use, handling and storage in your workplace.

Including in the presentation are analysis of government data on chemical safety, case studies from organizations making changes to the way they handle chemicals and anecdotes from end users, managers, suppliers and government officials on their perceptions and challenges managing chemical safety.

### At the end of this session, participants will be able to:

- Recognize the importance of managing your chemicals safely.
- Understand the challenges organizations face in improving safe chemical handling.
- Identify how technology can help make a change in chemical safety.

## 7D | The Wider World of Consultancy



**Presented by:** Bridget Gilmour, Director, Hundred Acre Ltd.

Setting up your own consultancy you don't know what you don't know. Some make the choice to start and some are forced into it. Whatever the first step this presentation is here to help.

Hundred acre is Bridget's safe place, a safe place based on getting everyone home and this time, it's coming home. The stories of CSSE and Hundred Acre will forever be interwoven.

Over a decade since Bridget set up her business this presentation looks at what you need to be a consultant. Beyond qualifications, you need access to information and skills that you may not yet have considered. To be a technician, a manager and an entrepreneur. Although it can be a challenge at times, consultancy is also incredibly rewarding.

This presentation includes personal experiences of working as a consultant, the mix of skills you need, and considers some of the lessons learned along the way.

Winnie from Winnipeg inspired a man to create a world for his son. A world that has inspired generations for over 90 years and that in turn inspired another world, Bridget's Hundred Acre world and safe place.

### At the end of this session, participants will be able to:

- Understand the experience of setting up a consultancy and supporting others through the process.
- Understand hints and tips that can be used immediately and explored further.
- Identify skills beyond education to make consultancy work.



## 7E | Managing Physical and Psychological Workplace Accommodation in "Safety Sensitive" Environments



**Presented by:** Victoria (Viki) Scott, President and Principal Consultant, Scott & Associates Inc.

Managing injuries, illness and disability in the workplace is challenging especially in "safety sensitive" unionized workplace environments. This session introduces an integrative, consensus, interest based workplace model to assist workplace parties with developing a successful, effective and results based workplace accommodation program for physical and psychological disabilities. Discover how the JOH&SC can be a valuable asset in helping design, develop and implement a workplace Early and Safe Return and Workplace Accommodation Program, risk management initiatives and preventative programs and more.....

### At the end of this session, participants will be able to:

- Have a better understanding of the importance of engaging bargaining agent representatives in the design, development and implementation of a Workplace Accommodation Program.
- Be orientated to an effective workplace model for managing Early and Safe Return to Work and Workplace Accommodation.
- Be orientated to "best practice" processes, resources and tools for implementing a Workplace Accommodation Program.

## 7F | Committee Members - How do we get them? How do we keep them?



**Presented by:** Jack Slessor, Prevention Consultant, SAFE Work Manitoba

Recruiting members to your workplace safety and health committee can be challenging and so is keeping them. This engaging workshop will provide you with tips and tricks to get committee buy-in, increase engagement and perform a committee self-assessment to make your committee meetings fun and successful. Jack will share leading practices of successful workplace safety and health committees gathered from over ten years of committee consulting in multiple workplace sectors.

### At the end of this session, participants will be able to:

- Identify strategies to find solutions to committee challenges.
- Explore leading practices on how to recruit and retain committee members.
- Promote organizational support for your safety and health committee.





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# NETWORKING OPPORTUNITIES

PDC 2019

Each year, CSSE conference delegates tell us the most important benefit they get from the CSSE conference is the value of being able to interact with their peers in a relaxed environment. We have ensured the CSSE 2019 conference continues to include plenty of opportunities for you to meet new colleagues and renew acquaintances with health and safety professionals from across Canada and around the globe. This year you will notice an exciting variety of networking opportunities destined to stimulate conversation. Take advantage of these fantastic opportunities to re-connect with your colleagues and exchange information important to your professional development.

## **FIRST TIMER LUNCHEON** *(for First Timers only, registration required)* **Sunday, September 22 | 12:00PM – 1:00PM**

CSSE is pleased to host a First Timer Luncheon event. If you are a first-timer to the conference, please join the National Leadership Team and meet fellow first-timers to learn some valuable tips on how to get the most from your conference experience. Lunch will be served; pre-registration is required and is limited to First Timers only.

Sponsored by:



## **EXHIBITOR WELCOME RECEPTION**

**Sunday, September 22 | 6:00PM – 7:30PM**

CSSE will host an Exhibitor Welcome Reception on Sunday evening in the exhibit hall for delegates to the conference to meet old friends and colleagues, make new acquaintances, and introduced yourselves to our exhibitors. Hors d'oeuvres and a cash bar will be available as you talk with other delegates, visit your exhibitors, and catch up on what has been happening over the past year. This relaxed environment is the perfect way in which to begin your conference.

## **HUMAN LIBRARY**

The Human Library - where the 'books' tell their own story! At a Human Library, "books" are people with special experiences - "readers" can choose from various titles and "borrow" them. They then "read" the "book" by asking the person questions pertinent to their area of expertise and knowledge. The library will be located in the exhibit hall and will be open at select times Monday and Tuesday. Watch for more information on timing, the list of books, and how to check yours out, coming soon!

## **BREAKFASTS**

Breakfasts on three mornings are included in the registration fee and include hot, full service, plated or buffet meals. This is also a great way to start the day meeting people you have not yet met, and sharing which workshop sessions you are planning to attend. Monday morning, breakfast will start at 7:00 am in the Exhibit Hall, followed by our keynote presentation with Carol Cambridge. Breakfast on Tuesday will start at 7:15 am in the Exhibit Hall, followed by this year's Awards Ceremony honouring the best in the Canadian occupational safety, health and environmental profession and a keynote presentation by Nora Young. Breakfast on Wednesday will start at 8:00 am while this year's Annual General Meeting is conducted.

## **NETWORKING BREAKS**

There are regular refreshment breaks scheduled between the professional development sessions throughout the conference to give delegates the opportunity to network with each other. The exchange of business cards and the completion of your Attendee Profile in the CSSE Mobi Guide is encouraged as professionals from across the country make important connections.



# LUNCH ROTATIONS

YOUR TIME... YOUR CHOICE

Lunches on Monday and Tuesday are provided in the exhibit area. Feedback confirms you continue to prefer the opportunity to choose when you want to have lunch... and we listened, providing two time slots for lunches each day! This programming feature gives you the flexibility to create a schedule that works best for you! During each time slot, you have the opportunity to visit exhibitors, participate in Product Theatre presentations, or be comfortably seated while you eat. Remember, our loyal exhibitors have put a lot into exhibiting with us, and they need your support. Of course, this mixing of people throughout the meals allows for an easy introduction to people you have not met before or to whom you have not yet had a chance to speak with. It's always nice to multi-task, even during lunch at the conference!

## DINNER & ENTERTAINMENT - CSSE's Manitoba Social!

Featuring...

MONDAY NIGHT SPECIAL EVENT



**GOURMET  
MENU**



**WINNIPEG  
FLAVOURS**



**DANCING**



**LIVE  
ENTERTAINMENT**



**50/50  
DRAW**

**MONDAY, SEPTEMBER 23 | 6:00 PM - 10:00 PM**

This year, CSSE is excited to host our very own **MANITOBA SOCIAL** at the RBC Convention Centre on Monday night. A fun-packed evening of great, regional food and entertainment featuring a live band to get you on the dance floor. A 50/50 draw fundraiser with proceeds going to Winnipeg Harvest will take place and \$1.00 from every ticket purchase will support the 2019 "I Gave Backpack!" campaign benefiting local area school children. Join us for what is sure to be the best party in PDC history... all for some great causes!



*(Optional and Additional Registration Required)*

SPONSORED BY:



## DINNER ON THE TOWN

*...create your own dinner group*

**TUESDAY, SEPTEMBER 24 | starts at 7:30 PM**

This evening is the perfect opportunity for you to explore the beautiful city of Winnipeg at your own pace. Visit [pegcitygrub.com](http://pegcitygrub.com) and create your own Dinner Group for an evening of good food and fun! After dinner, join us at the **United Tavern Bell MTS Place at 345 Graham Street** (where we have secured a reserved section just for CSSE conference-goers!) for an evening of networking, entertainment, and fun. Just a short walk (227 metres!) from the Delta Winnipeg, the festivities **begin any time after 7:30 pm** and will last into the wee hours! A cash bar and menu will be available. Catch up on news with old friends and make some new ones!

## 2019 SAFETYS GALA

WEDNESDAY, SEPTEMBER 25

# A Celebration of Workplace Safety

Move over Grammys, Step aside Emmys, and save the date for ... **The Safetys!**

**The Safetys** is a fall gala event where several Manitoba safety organizations present awards to individuals and organizations for their achievements in occupational health and safety. It is a one-of-a-kind opportunity to recognize those who are making our workplaces healthier and safer at one signature event.

**The Safetys** is a partnership between **SAFE Work Manitoba**, the **Manitoba chapter of the Canadian Society of Safety Engineering** through **North American Occupational Safety & Health (NAOSH)** awards and the six industry-based safety associations in Manitoba representing construction, heavy construction, farming, trucking, manufacturing, and sales and service.

Now in it's 3rd year, **The Safetys** brings together all levels of the business community with those who ensure workplace safety is at the forefront of every business decision. The **2019 Safetys Gala** will be on **Wednesday, September 25**, at the **RBC Convention Centre in Winnipeg**.

For more information about **The Safetys** visit [www.thesafetys.ca](http://www.thesafetys.ca).





# WINNIPEG '19

SEPTEMBER  
22-25

PROFESSIONAL DEVELOPMENT CONFERENCE

LEARN FROM THE PAST >> EMBRACE THE PRESENT >> SHAPE THE FUTURE



The **CSSE** is pleased to bring you the **49<sup>th</sup> annual edition** of the **CSSE Health, Safety and Environmental Exhibition and Professional Development Conference**. This Exhibition takes place at the **RBC Convention Centre in Winnipeg** and features some of North America's largest and best known suppliers of health, safety and environmental products and services.

Seeking the latest in personal protective equipment, consulting services, training programs or services, computer-assisted record keeping or new and innovative ideas in safety? Find the answers at this year's Exhibition. Speak to skilled sales and technical consultants to discuss and find solutions to your workplace concerns.

## CSSE 2019 EXHIBITORS AS OF PUBLICATION TIME

- 1Life Workplace Safety Solutions
- Alberta Municipal Health & Safety Association
- Apparel Solutions International
- Avetta
- BCRSP
- BIS Training Solutions
- Canadian Agricultural Safety Association
- CBI Workplace Solutions
- CCOHS
- Chemscape Safety Technologies
- Cintas
- Construction Safety Association of Manitoba
- Custom Protect Ear
- DNV GL
- DriverCheck Inc.
- Edge Eyewear
- Enabling Access Inc.
- Geroline Inc.
- GlenGuard
- Global Hazmat Inc.
- Impacto Protective Products Inc.
- Integrity Advocate
- ISN
- Levitt Safety
- Mount Vernon Mills
- Potti Corp
- Pozniak Safety Associates Inc.
- Safe Work Manitoba
- St. John Ambulance
- Superior Glove Works
- Tatonga Inc.
- Thinking Driver
- Trittech Fall Protection
- TSI Inc.
- University of Fredericton
- University of New Brunswick
- VelocityEHS/MSDSonline
- Yardstick Safety

## INTERESTED IN EXHIBITING?

PDC 2019

The **CSSE Health, Safety and Environmental Exhibition** has **SOLD OUT** almost every year for the past ten years.

**The CSSE Exhibition is definitely for you, but you need to act fast to participate!**

Contact Terry Cunningham at  
[conference@csse.org](mailto:conference@csse.org)

For more details on how participation at this year's Exhibition can give your organization maximum exposure to the OHS&E professional.

Visit the CSSE web site at:

[csse.org/site/events/conference](http://csse.org/site/events/conference)

to view the new **CSSE 2019 Sponsor & Exhibitor Guide**.

### EXHIBIT HOURS:

**Sunday, September 22<sup>nd</sup>**  
6:00 pm – 7:30 pm

**Monday, September 23<sup>rd</sup>**  
7:00 am – 3:15 pm

**Tuesday, September 24<sup>th</sup>**  
7:15 am – 3:45 pm

## WANT TO BE A SPONSOR OF THE CONFERENCE?

Our sponsors are progressive organizations committed to the future of the CSSE and the many innovative programs it supports.

Special recognition is extended to these companies during the Professional Development Conference for their generous financial and product support. Because of these organizations, we have the resources to attract top quality speakers, provide in-depth workshops and feature a full calendar of conference events.

Become one of our featured sponsors! By participating in the CSSE Sponsorship Program, your organization will benefit from excellent promotional opportunities while realizing maximum exposure to global OHS&E professionals.

Sponsors will be featured in the CSSE Contact Newsletter before and after the conference, receive prominent, special recognition on conference signage and be listed, with links to your company web site, in the CSSE Mobi Guide.

As well as recognition at opening and closing ceremonies, recognition may include inserts in the delegate bag and logo featured on email marketing material to OHS&E professionals. (Please note that benefits are contingent on your level of participation).

The CSSE 2019 Sponsor & Exhibitor Guide offers a wide range of sponsorship opportunities. You can visit the CSSE web site at [csse.org/site/events/conference](http://csse.org/site/events/conference) to view the new **CSSE 2019 Sponsor & Exhibitor Guide**.

## CSSE 2019 SPONSORS AS OF PUBLICATION TIME

- Alberta Municipal Health & Safety Association
- Avetta
- BCRSP
- Cintas
- DNV GL
- LMS ProLink / Encon
- Safety Services Manitoba
- SAFE Work Manitoba
- Superior Glove Works LTD.
- University of Fredericton
- University of New Brunswick
- Yardstick Safety

## CSSE 2019 Conference Committee

**Paul Westcott,**

CRSP, CHSC, CRM - CHAIR WEST Ltd., St. John's, NL

**Gail Brownlee,**

VICE-CHAIR, Canada Revenue Agency, Moncton, NB

**Richard Dulong,**

CHSC, NCSO (AB & BC) Northern Sun Safety Inc., Vancouver, BC

**Brian Fisher-Smith,**

CRM, CRSP, Fisher-Smith and Associates OHS Risk Management, Ottawa, ON

**Serge Goyette,**

Stericycle, Hawkesbury, ON

**Sarah Maddia,**

CRSP, RCMP, Lebret, SK

**Steven Hnatishin,**

NCSO, ESS, Made Safe, Winnipeg, MB

**Kim Keating,**

CHSC, CDMP, SAFE Work Manitoba, Winnipeg, MB

**Cynthia Konkin,**

BSc OSH, CRSP, COHS, IPEX Management Inc., Edmonton, AB

**Perry Ruehlen,**

CAE, CSSE, Toronto, ON

**Terry Cunningham,**

CMP, CSSE, Toronto, ON

## CSSE MOBI GUIDE



This innovative mobile guide not only allows you to access information on the CSSE PDC schedule, session handouts, exhibitors, sponsors, special notices and alerts, it also gives you yet another networking opportunity. By completing your "Attendee Profile", your peers attending the conference will be able to interact with you, and you with them, via instant messaging! Convenient links to Twitter, Facebook, and LinkedIn are also easily accessed via the CSSE Mobi-Guide!

# PROFESSIONAL DEVELOPMENT

COURSES 2019



## Consulting Skills for the OH&S Professional

Wednesday, September 18<sup>th</sup> & Thursday, September 19<sup>th</sup>, 2019 | 8:00 am – 5:00 pm

Consulting Skills for the OH&S Professional is a two-day course that is highly recommended for both internal and external occupational health and safety consultants. It will provide an understanding of, and practice in, the application of professional consulting skills in the context of OH&S practice.

This course reviews the functions and roles of a consultant; describes the phases of the consulting process; examines the processes of engagement, contracting and needs assessment; provides a conceptual and practical examination of client-consultant interactions and dynamics; reviews client motives and purposes for retaining consultants; and provides instruction in aspects of project and practice management through a case study approach. The course has a strong practical component.

### COURSE LEARNING OUTCOMES:

- Identify the qualities and attributes of an effective consultant
- Describe the functions and roles of an internal or external consultant in six phases of the consulting process
- Examine client-consultant interactions and dynamics and model effective processes of engagement and contracting
- Implement effective marketing of consultant services to clients and employers
- Develop a cost appraisal of setting up an independent consulting practice
- Manage on-going self-appraisal and client evaluation strategies

CSSE has awarded this course 16 CHSC maintenance points. These courses are being held at the **Delta Winnipeg hotel**. Registration information is included on the conference registration form in this brochure. More information on these courses is available online at [csse.org/site/career-development/course-descriptions](http://csse.org/site/career-development/course-descriptions) or by calling the Society's office at 416-646-1600.

## Assessing OHSE Training Needs & Options

Wednesday, September 18<sup>th</sup> & Thursday, September 19<sup>th</sup>, 2019 | 8:00 am – 5:00 pm

Assessing OHSE Training Needs & Options is a two-day course that provides the OHSE practitioner, whether an internal or external consultant, with the introductory knowledge, skills and tools for identifying training needs and evaluating high quality health and safety programs available to meet those needs based on adult learning principles. The course objectives apply to multi-industry training courses.

The emphasis of this course is to learn how to identify training needs through the use of needs assessments, how to identify training options (both in and through outsourcing) and how to evaluate those options to make the best decision and recommendations to management.

It should be noted that this course will not focus on the design or development of the training courses themselves; this will be offered in a second CSSE course.

Assessing OHSE Training Needs and Options is an elective course in the Certified Health and Safety Consultant (CHSC) Program which may also be taken outside of the CHSC Program.

### COURSE LEARNING OUTCOMES:

- Employ strategies and tools for performing a needs analysis
- Determine what training will meet the identified needs
- Identify specific training objectives and appropriate learning tasks
- Evaluate training courses based on the needs analysis, legal requirements, and learning performance objectives
- Advise management on appropriate delivery options

CSSE has awarded this course 16 CHSC maintenance points. These courses are being held at the **Delta Winnipeg hotel**. Registration information is included on the conference registration form in this brochure. More information on these courses is available online at [csse.org/site/career-development/course-descriptions](http://csse.org/site/career-development/course-descriptions) or by calling the Society's office at 416-646-1600.

# PROFESSIONAL DEVELOPMENT

COURSES 2019

## Essential Value of OHS Management Systems

Wednesday, September 18<sup>th</sup> & Thursday, September 19<sup>th</sup>, 2019 | 8:00 am - 5:00 pm

The complexity of business and ever evolving demands for change create an unprecedented exposure to risk for both organizations and their workers. Management Systems provide a method for organizations to tackle complex business needs in a systematic and efficient way. Have you ever considered if an Occupational Health and Safety Management System (OHSMS) would be valuable in your organization?

This two-day course is specifically designed to demonstrate the value of an OHSMS through hands-on exercises, active discussions and the development of a gap analysis that validates choosing an OHSMS. Learn from the experience with your peers as you discuss the strategies and challenges in choosing an OHSMS.

Join us to bridge the gap between theory and practice in evaluating the Essential Value of OHS Management Systems.

### COURSE LEARNING OUTCOMES:

- Identify the elements of an effective OHS Managed System
- Evaluate the value of Canadian and Global OHSMS standards
- Determine how OHSMS elements support or hinder organizational success
- Conduct a systematic review of OHSMS in order to recommend adoption of an OHSMS

CSSE has awarded this course 16 CHSC maintenance points. These courses are being held at the **Delta Winnipeg hotel**. Registration information is included on the conference registration form in this brochure. More information on these courses is available online at [csse.org/site/career-development/course-descriptions](http://csse.org/site/career-development/course-descriptions) or by calling the Society's office at 416-646-1600.

## Applied Risk Communications for OHSE Practitioners

Friday, September 20<sup>th</sup> & Saturday, September 21<sup>st</sup>, 2019 | 8:00 am - 5:00 pm

Communication is the key component in every aspect of health and safety, making this session invaluable to every OH&S professional, occupational health nurse, industrial hygienist and the broader risk management community.

This two-day course provides OH&S professionals with the opportunity to learn new insights into the role of communication in the management of risk.

Participants will engage in robust and challenging case studies; learn and apply techniques to communicate important information to groups of people who are stressed, concerned or even when apathetic about hazard; proactively plan communication messages; recognize and cope with communications barriers; identify workplace culture issues that could affect communication; learn when and how to apologize and develop powerful risk management communication strategies including the even larger challenge of managing organizational change to accomplish those issue-related changes necessary for moving forward.

Participants will learn and practice more effective interpersonal communication techniques that can be applied immediately to assist in their risk management challenges and be integrated into their risk management plans. This course builds on the material taught in the other two core courses, Consulting Skills and Obligations and Liabilities.

**"The Applied Risk Communication course should be taken by all safety professionals to make their work relevant in real life."** - Cindy O'Krane, Burnaby, BC

### COURSE LEARNING OUTCOMES:

- Develop an alternative definition of 'risk' by describing three general categories of risk situations and explaining reasons why these situations arise
- Model risk communication principles and implement techniques and strategies to resolve risk situations
- Apply message mapping tools to facilitate effective risk communication
- Lead employers and clients in assessing risk communication needs and integrating plans to resolve risk situations

CSSE has awarded this course 16 CHSC maintenance points. These courses are being held at the **Delta Winnipeg hotel**. Registration information is included on the conference registration form in this brochure. More information on these courses is available online at [csse.org/site/career-development/course-descriptions](http://csse.org/site/career-development/course-descriptions) or by calling the Society's office at 416-646-1600.

# PROFESSIONAL DEVELOPMENT

COURSES 2019

## Project Management for the Health & Safety Professional

Friday, September 20<sup>th</sup> & Saturday, September 21<sup>st</sup>, 2019 | 8:00 am – 5:00 pm

This two-day, hands-on course is designed to provide health and safety practitioners with the tools and techniques to plan, manage, close and evaluate a project related to the health and safety environment. Based on best-practices in project management today, participants will also examine the leadership skills required to link health and safety project management to the operational areas of his or her entire organization.

Participants will work on a “live” project from the health and safety environment and apply PM tools and processes to simulate a complete project life cycle: from initiation to closure. Comparisons will be drawn between participants’ current projects and past case studies.

Teams will be structured so that each team has participants from various work environments. The course is hands-on, with practice simulations, using forms and templates commonly used in the project management field.

The course will be based on the 6th edition of PMI’s Project Management Body of Knowledge (PMBOK®) and Canadian best practices in the safety profession.

### COURSE LEARNING OUTCOMES:

- Use the terminology and processes of modern project management
- Define the business case for a H&S project
- Prepare a complete and accurate project plan for a H&S project
- Facilitate team discussion to learn from the experience of others
- Use project management forms and templates for a H&S project
- Discuss project life cycles and the importance of milestones for project control
- Build a project schedule with major milestones
- Identify the interaction of a H&S project with the day-to-day operations
- Build a communications plan for the H&S project to ensure long-term success
- Value the importance of post-project reviews and evaluating project success
- Value the benefits of a consistent project management methodology

CSSE has awarded this course 16 CHSC maintenance points. These courses are being held at the **Delta Winnipeg hotel**. Registration information is included on the conference registration form in this brochure. More information on these courses is available online at [csse.org/site/career-development/course-descriptions](http://csse.org/site/career-development/course-descriptions) or by calling the Society’s office at 416-646-1600.

## Essentials of Risk Management for OHSE Practitioners

Friday, September 20<sup>th</sup> & Saturday, September 21<sup>st</sup>, 2019 | 8:00 am – 5:00 pm

Essentials of Risk Management for OHSE Practitioners is a two-day course that provides the OHSE practitioner with the knowledge, skills and tools to be able to provide effective OHSE-focused risk management advice to company management and to exercise leadership in bringing an understanding the principles of OHSE risk management to the workplace. In this manner, the OHSE practitioner contributes to the building of a Safety Culture within or for his or her business or organization.

**“Working on the Risk Registry alone was worth the value of this course because I see how it drives change in OHSE Management. Really appreciated the Risk Management Maturity index too as it shows what organizational components need to be worked on.”** – Vancouver course participant

### COURSE LEARNING OUTCOMES:

- Explain the different levels at which risk management may be applied and value the contributions that the organization, workplace teams, and other stakeholders can give to OHSE risk management
- Use a number of conceptual models and practical tools to assist in defining and explaining OHSE risk management actions
- Use the Risk Registry processes as an effective tool to manage organizational or workplace risks and hazards
- Incorporate basic concepts of OHSE Risk Management into the broader field of risk management within the context of a business or organization’s overall culture

CSSE has awarded this course 16 CHSC maintenance points. These courses are being held at the **Delta Winnipeg hotel**. Registration information is included on the conference registration form in this brochure. More information on these courses is available online at [csse.org/site/career-development/course-descriptions](http://csse.org/site/career-development/course-descriptions) or by calling the Society’s office at 416-646-1600.

# PROFESSIONAL DEVELOPMENT

COURSES 2019

## Legal Obligations and Liabilities of the OHSE Professional

Thursday, September 26<sup>th</sup> & Friday, September 27<sup>th</sup>, 2019 | 8:00 am – 5:00 pm

This updated two-day course is designed to develop an awareness and understanding of the obligations and potential liabilities that may be encountered by the OH&S professional when providing advice in the area of occupational health and safety. The focus is upon defining the types of obligations and potential liabilities and illustrating ways and means of reducing these risks.

Because every OHS professional can be at risk, this course provides invaluable information for every level of experience - from the novice to the seasoned professional, and from the "internal" employee advisor to the third-party independent consultant.

**"The Obligations and Liabilities course provided me with a new way to look at how I conduct my work in relation to my own company's liabilities."** - O&L Candidate

### COURSE LEARNING OUTCOMES:

- Learn your obligations or duties to the client, the workers and the public
- Learn what standard of care and skill is expected of an OHS practitioner
- Understand with what type of legislation you should be familiar
- Assess and handle conflict of interest
- Consider ramifications when preparing a report to management
- Understand what a report disclaimer is and when you might need one
- Discuss the major ethical issues faced by the OH&S profession
- Discuss (in-depth) the liabilities faced, based on contracts and legislation
- Understand the role of professional liability insurance
- Understand the application of privilege and disclosure to the OH&S consultant
- Learn what are the important elements of an OH&S contract

CSSE has awarded this course 16 CHSC maintenance points. These courses are being held at the **Delta Winnipeg hotel**. Registration information is included on the conference registration form in this brochure. More information on these courses is available online at [csse.org/site/career-development/course-descriptions](http://csse.org/site/career-development/course-descriptions) or by calling the Society's office at 416-646-1600.

## Measurement & Evaluation of OHS Performance

Thursday, September 26<sup>th</sup> & Friday, September 27<sup>th</sup>, 2019 | 8:00 am – 5:00 pm

As Occupational Health and Safety initiatives become more sophisticated and emphasize more of a managed systems approach, measurement and evaluation tools must also become more strategic in their intent, use and application.

This two-day course will be of value to all health and safety professionals responsible for the evaluation and on-going development of high-quality safety initiatives. The course should also appeal to supervisors, labour representatives, consultants, technical experts and joint workplace safety and health committee members. This course highlights key measurement and evaluation techniques that can be used to support the development, implementation and maintenance of today's OHS intelligence-based processes.

### COURSE LEARNING OUTCOMES:

- Identify the value of measurement and evaluation tools as they apply to today's health and safety programs and management systems
- Demonstrate sound use of incident statistics as an indicator of health and safety performance
- Communicate the Safety by Objectives (SBO) process and set realistic safety-related goals and objectives
- Develop a Score Card to measure supervisory safety performance
- Articulate the differences between Health and Safety Programs versus Management System
- Articulate key strengths and weaknesses of the audit approach and demonstrate its use to improve chances of getting more effective and reliable data
- Recognize the complexities associated with human behaviour as well as articulate the strengths and weaknesses of the Behaviour-based Sampling (BBS) approach to measurement
- Speak to the importance of the corporate safety culture as it relates to safety excellence and use a perception survey to assess a relevant health and safety management system

CSSE has awarded this course 16 CHSC maintenance points. These courses are being held at the **Delta Winnipeg hotel**. Registration information is included on the conference registration form in this brochure. More information on these courses is available online at [csse.org/site/career-development/course-descriptions](http://csse.org/site/career-development/course-descriptions) or by calling the Society's office at 416-646-1600.

**PROFESSIONAL DEVELOPMENT**

COURSES 2019

**Developing Effective OHSE Training Courses**

Thursday, September 26<sup>th</sup> & Friday, September 27<sup>th</sup>, 2019 | 8:00 am – 5:00 pm

Developing Effective OHSE Training Courses is a two-day course that provides the OHSE practitioner, whether an internal or external consultant, with the introductory knowledge and skills to design effective training courses based on an analysis of organizational and employee needs. Filled with tools and strategies, the course will take course developers through needs analysis, instructional approaches, design and delivery processes, as well as assessment and evaluation elements within an overall Training Management Framework. The course will also assist decision-makers in evaluating the effectiveness of training courses already in place or courses identified for potential implementation. The course outcomes apply to multi-industry training programs.

While it will be touched upon, it should be noted that this course will not focus on the critical identification of training needs and options as this is offered in a separate CSSE course. Students with a sound background in performing needs analyses and evaluating options will be additionally supported by this second OHSE training course.

**COURSE LEARNING OUTCOMES:**

- Develop quality learning outcomes which will demonstrate the participants' ability to integrate their new knowledge, skills, and attitudes effectively in their workplace
- Examine the results of a needs analysis to set the training objectives in order to deliver quality learning outcomes
- Develop quality lesson plans and course content to meet identified training needs
- Analyze delivery methods to ensure the most effective delivery method
- Develop appropriate evaluation criteria, strategies, tools, and techniques

CSSE has awarded this course 16 CHSC maintenance points. These courses are being held at the **Delta Winnipeg hotel**. Registration information is included on the conference registration form in this brochure. More information on these courses is available online at [csse.org/site/career-development/course-descriptions](http://csse.org/site/career-development/course-descriptions) or by calling the Society's office at 416-646-1600.

**WE ALL BENEFIT FROM EARLY REGISTRATION:**

- ✓ Courses can be confirmed sooner
- ✓ Finalize your travel plans with confidence
- ✓ Fewer course cancellations



<https://csse.in1touch.org/site/career-development/course-descriptions>

# DELTA HOTELS by MARRIOTT WINNIPEG

THE HOST HOTEL

350 St. Mary Avenue • Winnipeg, MB R3C 3J2 • Phone: 204-942-0551

With a location in the heart of downtown and a connection to the city's skybridge, the Delta Hotels Winnipeg makes it easy to access the RBC Convention Centre. Relax in rooms and suites boasting pillowtop beds, free high-speed Wi-Fi, wall-mounted TVs, and large ergonomic desks. Workout at the hotel's Odyssey Fitness Centre with cardio equipment, enjoy a scenic swim in their rooftop pool, or make a splash at their indoor pool. Visit Manitoba's capital city and let Delta Hotels Winnipeg exceed your expectations during the CSSE's 2019 PDC.

The Delta Hotels Winnipeg is holding a block of rooms for the CSSE conference. Rates are in Canadian funds per night based on single or double occupancy and are subject to applicable federal, provincial, and local taxes (currently 18.25%) in effect at time of check-out. Triple and quadruple accommodation is available at an additional cost of \$15.00 per person, per day to a maximum of four (4) adults per guestroom.

**Check-in:** 3:00 PM  
**Check-out:** 12:00 PM (noon)

**STANDARD ROOM \$ 234**

**DELUXE ROOM \$ 274**

**CLUB ROOM \$ 319**



Reservations will be accepted at the above rates **up until Monday, August 19, 2019**. Reservation requests received after the cut-off date will be based on availability at the hotel's prevailing rates. **Please note that CSSE does not handle hotel reservations.**

Book your group rate for **Canadian Society of Safety Engineering (CSSE) Professional Development Conference:**  
[www.marriott.com/hotels/travel/ywgdw-delta-hotels-winnipeg/](http://www.marriott.com/hotels/travel/ywgdw-delta-hotels-winnipeg/)

Alternatively, you may call Reservations at 1-844-294-7309. Please ensure you specify the event name: **Canadian Society of Safety Engineering** or "CSSE", if reserving by phone to access negotiated rates. Individual reservations must be guaranteed with one-night's room and tax by credit card, money order, or certified cheque at time of booking.

**CANCELLATION / NO SHOW POLICY:**

Individual cancellations will be accepted without penalty to the individual up to 24 hours prior to arrival. Any reservation cancelled within 24 hours of arrival will be charged one night's room plus tax. No shows will be charged a penalty of one-night's room plus applicable taxes.



# GENERAL INFORMATION

PDC 2019

## HOW TO REGISTER

You can log onto the web site [csse.org](http://csse.org) and register online or mail or fax the attached registration form to:

**CSSE** 468 Queen Street East,  
 LL-02, Toronto, ON M5A 1T7

**Phone:** 416-646-1600 • **Fax:** 416-646-9460

## CANCELLATION POLICY:

Registration fees are fully refundable if written notice is received by the **CSSE** office a minimum of two weeks before the conference. If notice is received less than two weeks before the conference, 50% of the registration fee will be refunded. Those failing to notify the office in writing of their cancellation, or those who are “no shows” at the conference, will receive no refund..

## GROUP DISCOUNTS

Registering 10 or more people from the same organization? You may qualify for a 10% group discount on registration fees.

For more information, contact **TAMMY WHITE** at:

- [conference@csse.org](mailto:conference@csse.org) or
- 416-646-1600, ext. 20

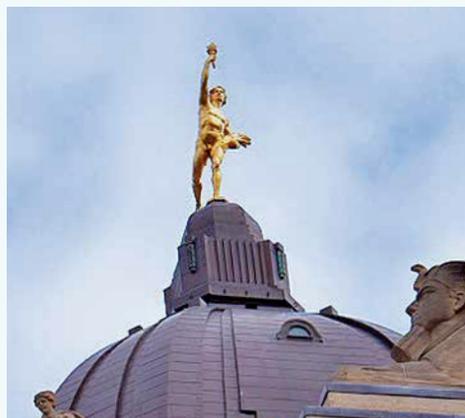
## TRANSPORTATION

**Air Canada** and **WestJet** have been named the official carriers for the 2019 **CSSE** Professional Development Conference & Exhibition.

**BOOKING IS EASY...** Travel may be booked through: Jo-Anne Salsbury, the **CSSE** travel agent at Clarke-Way Travel

- **Call:** 416-507-4239 or 800-282-1905
- **Email:** [joanne@clarkewaytravel.com](mailto:joanne@clarkewaytravel.com)

Tell Jo-Anne that you are a delegate to the 2019 **CSSE** Professional Development Conference and she will ensure that you get the best rate available. You may also qualify for the savings by contacting the airlines directly by phone or online as follows:



## AIR CANADA CONVENTION CODE:

Air Canada is offering a 10% discount on eligible fares for travel between Winnipeg (YWG) Airport and anywhere Air Canada flies in North America for travel dates between September 15 - October 2, 2019. No discount will apply to Tango bookings for travel within Canada or between Canada and the U.S. For international travel (destinations outside North America), discounts apply to all fares including Tango. To book a flight using the CSSE promotion code, access [www.aircanada.com](http://www.aircanada.com) and enter the promotion code in the search panel.

**CSSE Promotion Code: RGTNN861\***

*\*note: this is a number (1), not a lower case L (l)*

## WESTJET CONVENTION CODE

WestJet is offering 10% off EconoFlex and Premium fares for travel within Canada and 5% off EconoFlex and 10% off Premium base fares for guests travelling Transborder into and out of Winnipeg for travel dates between September 15 - October 1, 2019. To take advantage of this offer, you will need the discount code listed below. Please visit [www.westjet.com/conventions](http://www.westjet.com/conventions) to make a booking online.

Coupon Code: **D66FL83** (web coupon no.)

Promo Code: **WLL36** (call in reference only)

## ATTIRE

Casual attire is the official dress for all conference events. Delegates are asked to leave all business clothes at home. Come and learn in the relaxed atmosphere of the **CSSE** Conference. We recommend that you dress in layers to ensure your comfort.

## MEMBERSHIP OPPORTUNITY FOR NON-MEMBERS

Becoming a member of the **CSSE** is the perfect means for health and safety professionals at all levels to expand their knowledge, enrich their expertise and explore future issues, strategies and trends.

Check the **CSSE** web site at:

[www.csse.org](http://www.csse.org) for information on the benefits of membership.

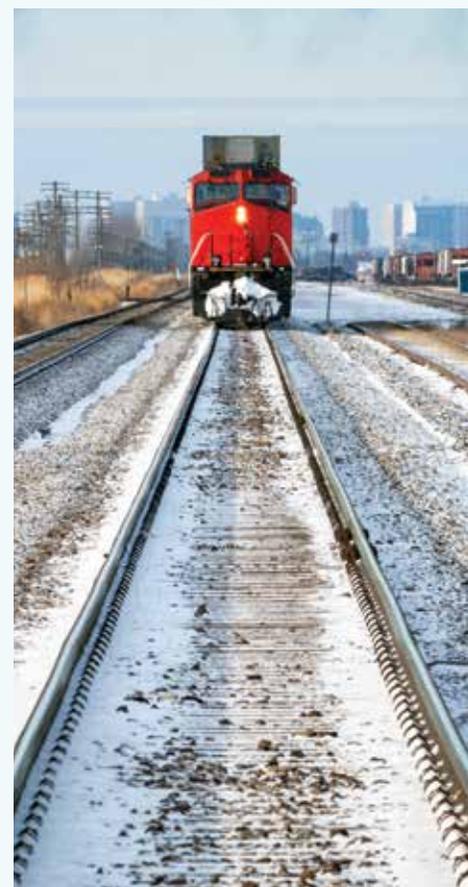
One immediate benefit is that the difference between the member and non-member fees for the conference can be applied to the annual **CSSE** membership, if requested. To qualify for these savings, application for membership must be submitted at the time of registering for the conference. Annual **CSSE** membership dues are currently \$205 plus applicable taxes, renewable on the anniversary of joining the Society. Just register at the member rate and ask for membership on the registration form for the conference.

## COMPANION PROGRAM

Companions registered for the conference are invited to participate fully in all social components of the conference. This includes the Sunday Exhibitor Welcome Reception, breakfast and lunch each day, and the Monday Night Special Event (tickets are non-transferrable). Companions are encouraged to meet up with each other to arrange group outings in the Companion Lounge - an area hosted by **CSSE** exclusively for companions at the conference. Companions wishing to pursue optional recreational activities may visit the Winnipeg tourism website at [tourismwinnipeg.com](http://tourismwinnipeg.com) where you will find information and links to recreational activities, tours, and other exciting things to do in Winnipeg during the **CSSE 2019 PDC**.

## No Smoking and Scents Policy

To safeguard the health of all conference participants, smoking will not be allowed at any of the conference events. **CSSE** also supports a scent-free environment. Please be “scent-sitive” and do not wear perfumes or colognes during the conference. We appreciate your consideration for fellow conference participants and their guests.



# PDC 2019 REGISTRATION FORM

REGISTER TODAY!

Name: \_\_\_\_\_ Title: \_\_\_\_\_  
 Company: \_\_\_\_\_ Address: \_\_\_\_\_  
 City: \_\_\_\_\_ Prov/State: \_\_\_\_\_ Postal/Zip: \_\_\_\_\_  
 Email: \_\_\_\_\_ Tel: \_\_\_\_\_  
 Companion Name: \_\_\_\_\_  
 Special Request: (diet, etc.) \_\_\_\_\_

Payment Enclosed     MasterCard     Visa     American Express     CSSE Member     Non Member

Card #: \_\_\_\_\_ Expiry Date: \_\_\_\_\_ CSV Code: \_\_\_\_\_

Cardholder Name: \_\_\_\_\_ Signature: \_\_\_\_\_

**CANCELLATION POLICY:** Registration fees are fully refundable if written notice is received by the CSSE office a minimum of two weeks before the conference. If notice is received less than two weeks before the conference, 50% of the registration fee will be refunded. Those failing to notify the office in writing of their cancellation, or those who are "no shows" at the conference, will receive no refund. Registrations can be transferred at any time.

**PROTECTING YOUR PRIVACY** Your privacy is important to us. Some information you provide to CSSE in this registration form may be considered personal information. The Society collects, uses and shares the information contained in this registration form for the sole purpose of processing your registration and delivering CSSE services, programs and publications to you. All photos, videos, and/or images taken at CSSE 2019 PDC may be used by CSSE for promotion of the Society and of the PDC. Your contact information will also appear, as provided, in the CSSE Delegate List which is shared with all conference delegates and confirmed Sponsors & Exhibitors.

Please DO NOT include my contact information in the CSSE 2019 Delegate List which is shared with all conference delegates and confirmed Sponsors & Exhibitors.

## SUNDAY, SEPTEMBER 22<sup>nd</sup>

12:00 PM – 1:00 PM

**FIRST TIMER LUNCHEON**

**RESET SELECTIONS**

1:00 PM – 4:30 PM

- WORKSHOP A**  
Those Who Do Not Remember the Past are Condemned to Repeat It
- WORKSHOP B**  
Fire Safety – A Risk Management Strategy
- WORKSHOP C**  
Meeting of the Minds

7:30 PM – 8:30 PM

- REGIONAL RECEPTIONS** please select the reception that corresponds with your region if you plan to attend:
- British Columbia & Yukon
  - Alberta, NWT & Nunavut
  - Atlantic Canada
  - Ontario & Quebec
  - Saskatchewan & Manitoba
  - Not attending

## TUESDAY, SEPTEMBER 24<sup>th</sup>

11:15 AM – 12:30 PM

**CONCURRENT SESSIONS #4**

- 4A** - Machine Safety Programs: Built with Risk Assessments
- 4B** - Safe 4 the Right Reasons
- 4C** - Necks at Risk! Case Studies of Occupational Disease Process and Strain – Sprain Injuries
- 4D** - Investigating Workplace Harassment and Violence
- 4E** - Emotionally Intelligent Leadership. How Does Your EQ Influence Your Safety Leadership?
- 4F** - Sustainability

**RESET SELECTIONS**

12:30 PM – 2:00 PM

**LUNCH & EXHIBIT TIME**

- T1 - Lunch Seating #1**  
12:30 pm – 1:15 pm
- T2 - Lunch Seating #2**  
1:15 pm – 2:00 pm

2:00 PM – 5:00 PM

**HALF-DAY WORKSHOPS**

- WORKSHOP F**  
Can You Prove It's Not Luck?
- WORKSHOP G**  
The Power of Don't

2:00 PM – 3:15 PM

**CONCURRENT SESSIONS #5**

- 5A** - What Safety Professionals Need to Know about US Legislation and Workers' Compensation Requirements
- 5B** - Building the Future of Organizational Health and Safety

**5C** - OHS Data Analytics: A Primer

**5D** - Regulation of the Safety Profession

3:45 PM – 5:00 PM

**CONCURRENT SESSIONS #6**

- 6A** - Safety: Understanding the Journey
- 6B** - Making Sense of the Data
- 6C** - These Old Brains: Decision Theory & Implications for OHS
- 6D** - Global Perspectives and Partnerships

## MONDAY, SEPTEMBER 23<sup>rd</sup>

10:45 AM – 12:00 PM

**CONCURRENT SESSIONS #1**

- 1A** - Chronic Occupational and Non-Occupational Diseases: Mitigation through Comprehensive Health and Wellness Program Development
- 1B** - Complexity of Safety in Culturally Diverse Environments
- 1C** - Engineering Controls: They're Only Human After All
- 1D** - Canadian Adoption of ISO 45001
- 1E** - Safety Incident PTSD Awareness
- 1F** - CASA Agricultural Safety

**RESET SELECTIONS**

12:00 PM – 1:30 PM

**LUNCH & EXHIBIT TIME**

- M1 - Lunch Seating #1**  
12:00 pm – 12:45 pm
  - M2 - Lunch Seating #2**  
12:45 pm – 1:30 pm
- 1:30 PM – 4:30 PM
- HALF-DAY WORKSHOPS**
- WORKSHOP D**  
Safety and Continuous Improvement Culture Development It
  - WORKSHOP E**  
Communication for Safety: Understanding and Being Understood

1:30 PM – 2:45 PM

**CONCURRENT SESSIONS #2**

- 2A** - Contractor Management Strategy – Insights from a Survey of Decision Makers

**2B** - Time to Jazz Up Your Psychological Safety Program

**2C** - Linking H&S with Business Performance: A Neuroscience Pilot Study

**2D** - So You Think You Can Be an Ag Safety Advisor

3:15 PM – 4:30 PM

**CONCURRENT SESSIONS #3**

- 3A** - Corporate Social Responsibility (CSR) - Is Safety Part of Your CSR Plan?
- 3B** - Healthy Sleep... A Key Strategy for Protecting Psychological Health
- 3C** - Post-Apocalyptic Workplace. What Impact Did Legalized Cannabis Have?
- 3D** - Insider Perspective to Agriculture Safety Motivation

## WEDNESDAY, SEPTEMBER 25<sup>th</sup>

9:30 AM – 10:45 AM

**CONCURRENT SESSIONS #7**

- 7A** - Taking a Lifetime's Experience to Maximize the Effectiveness of the Consultant
- 7B** - Humour in Safety: From Blah Blah Blah to Ha Ha Aha!

**7C** - Chemical Risk Management - It's more than WHMIS

**7D** - The Wider World of Consultancy

**7E** - Managing Physical and Psychological Workplace Accommodation in "Safety Sensitive" Environments

**7F** - Committee Members - How do we get them? How do we keep them?

**RESET SELECTIONS**

REGISTER ONLINE: [www.csse.org](http://www.csse.org) or complete this form and email, fax or mail:

email: [conference@csse.org](mailto:conference@csse.org) | fax: 416-646-9460 | **CSSE 468 Queen Street East, LL-02, Toronto, ON M5A 1T7**



# WINNIPEG '19

PROFESSIONAL DEVELOPMENT CONFERENCE

SEPTEMBER  
22-25

SUPER EARLY BIRD	EARLY BIRD	REGULAR
Pay before June 30, 2019 <b>SAVE UP TO \$205</b>	Pay between July 1 - Aug. 19 <b>SAVE UP TO \$105</b>	Pay after August 19, 2019

## MEMBER PACKAGES

<b>EXECUTIVE LEVEL</b> 3-day Conference Sessions   Meals   Program Social Events   Monday Night Special Event Access to CSSE Live Learning Centre content from 2011-2018 & CSSE's 2019 webinars	\$1005	\$1105	\$1210
<b>BUSINESS LEVEL</b> 3-day Conference Sessions   Meals   Program Social Events   Monday Night Special Event	\$930	\$1005	\$1060
<b>FULL CONFERENCE</b> 3-day Conference Sessions   Meals   Program Social Events	\$820	\$895	\$950
<b>AGRICULTURE STREAM ONLY (Sunday/Monday)</b> Includes Sunday Workshop C, keynote, and welcome exhibitor reception; Monday AG Stream sessions, breakfast, lunch, break, and access to the exhibit hall. <i>Note - Monday Night Special Event not included.</i>	\$575	\$650	\$700

## NON MEMBER PACKAGES

<b>EXECUTIVE LEVEL</b> 3-day Conference Sessions   Meals   Program Social Events   Monday Night Special Event Access to CSSE Live Learning Centre content from 2011-2018 & CSSE's 2019 webinars	\$1270	\$1370	\$1475
<b>BUSINESS LEVEL</b> 3-day Conference Sessions   Meals   Program Social Events   Monday Night Special Event	\$1145	\$1220	\$1275
<b>FULL CONFERENCE</b> 3-day Conference Sessions   Meals   Program Social Events	\$1035	\$1110	\$1165
<b>AGRICULTURE STREAM ONLY (Sunday/Monday)</b> Includes Sunday Workshop C, keynote, and welcome exhibitor reception; Monday AG Stream sessions, breakfast, lunch, break, and access to the exhibit hall. <i>Note - Monday Night Special Event not included.</i>	\$650	\$725	\$775

## OPTIONAL EXPERIENCES

<b>COMPANION REGISTRATION</b> Meals   Program Social Events   Monday Night Special Event	\$209	\$209	\$209
<b>STUDENT REGISTRATION</b> (full time students only) All events and meals at 3-day conference between 7:30 am and 5:00 pm	\$155	\$155	\$155
<b>MONDAY NIGHT SPECIAL EVENT ONLY, SEPTEMBER 23RD</b> Monday night themed special event ticket includes meal and entertainment	\$110	\$110	\$110
<b>MEMBER ONLINE LEARNING EXPERIENCE</b> Access to CSSE Live Learning Centre content from 2011-2018 & CSSE's 2019 webinars	\$75	\$100	\$150
<b>NON-MEMBER ONLINE LEARNING EXPERIENCE</b> Access to CSSE Live Learning Centre content from 2011-2018 & CSSE's 2019 webinars	\$125	\$150	\$200

	Member	Non-Member
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<b>SINGLE DAY REGISTRATION</b> Select either Monday, September 23rd or Tuesday, September 24th of conference sessions, meals, and social event occurring on the selected day <i>Note - Monday Night Special Event not included.</i>	\$400	\$495
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<b>WEDNESDAY, SEPTEMBER 25th CONFERENCE REGISTRATION ONLY</b> All day sessions, breakfast, break	\$190	\$210
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CSSE EDUCATION COURSES		Member	Non-Member
Consulting Skills for the OH&S Professional	- September 18 & 19, 2019	\$749	\$949
Assessing OHS Training Needs and Options	- September 18 & 19, 2019	\$749	\$949
Essential Value of OHS Management Systems	- September 18 & 19, 2019	\$749	\$949
Applied Risk Communications for OHSE Practitioners	- September 20 & 21, 2019	\$749	\$949
Project Management for the OH&S Professional	- September 20 & 21, 2019	\$749	\$949
Essentials of Risk Management for OHSE Practitioners	- September 20 & 21, 2019	\$749	\$949
Measurement & Evaluation	- September 20 & 21, 2019	\$749	\$949
Legal Obligations & Liabilities of the OHSE Professional	- September 26 & 27, 2019	\$749	\$949
Developing Effective OHSE Training Courses	- September 26 & 27, 2019	\$749	\$949

<b>CSSE MEMBERSHIP</b>	\$205	
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Plus GST (5%)	
Grand Total	

LEARN FROM THE PAST **>>** EMBRACE THE PRESENT **>>** SHAPE THE FUTURE

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